



WHOLE you



2020 Winter Bulletin

Events:

2/29

Healthy Baby,
Bright Future
First Birthday Party
Savannah, GA

3/07

Healthy Baby,
Bright Future
First Birthday Party
Jonesboro, GA

3/17

Celebration of
Motherhood
Atlanta, GA

3/26

New Member
Orientation
Augusta, GA

Your healthy source for living well.

Welcome to Whole You, a quarterly bulletin from Peach State Health Plan. We hope you'll use this as a way to stay updated on local events and your health plan benefits, and improve your well-being.

In this issue, learn how to **beat allergies and manage asthma**. Read tips for **eating on a budget** and **getting the most value from your health plan**. Land **free tax help** long before April. Then, enjoy a relaxing activity with some **coloring sheets**. **Finally, kick back during spring break**—and feel great.

Check out our community events (left) and learn how you can get involved. We look forward to seeing you!

In our next issue, expect more content for the whole you.

Find more information about upcoming Peach State Health Plan events at pshpgeorgia.com/events.html

Follow us on social media!



facebook.com/PeachStateHealthPlan



twitter.com/pshp

WHOLE you

Earn and Use Rewards With *my*healthpays®

Your health insurance gives you important benefits. But did you know you can also earn rewards?

With the My Health Pays® rewards program, earning rewards is easy. You just complete healthy activities such as your yearly wellness exam, getting a flu shot or other annual screenings to protect your health.

When you complete a healthy activity, you'll earn dollar rewards. You can use them on things like:

- Everyday items at Walmart®
- Utilities
- Transportation
- Childcare
- Education
- Rent

Here are ways to earn My Health Pays rewards:

\$15 - Infant Well Care Visit. Age 1 Month.

\$15 - 3 Infant Well Care Visits. Must complete all 3 visits for 2, 4 and 6 month infant care visit.

\$15 - 3 Infant Well Care Visits. Must complete all 3 visits for 9, 12 and 15 month infant well care visit.

\$50 Notification of Pregnancy Form. Completed within first trimester.

\$25 - Notification of Pregnancy Form. Completed within second trimester.

If you have any questions or need more information, visit pshp.com or call Member Services at 1-800-704-1484 (TDD/TTY 1-800-255-0056).



Breathe Easy: 5 Tips to Help You Control Your Asthma

- 1 Create an Action Plan.** Be prepared if your asthma gets worse. Make a plan with your Primary Care Provider (PCP). Learn the best way to take your medicine, how to avoid triggers and when to get help. If you have an attack, look back at your plan to understand what made your symptoms worse.
- 2 Tame Your Triggers.** These are different for everyone. They include mold, pet dander and household cleaners. Write down how shifts in weather affect you. This will help you remember which seasons irritate your asthma the most. You can then limit outdoor activities during these seasons in the future.
- 3 Keep Moving.** Physical activity can make lungs stronger and lower the risk of an attack. It can also make your quality of life better. Do warm-up exercises before going harder. If it's cold, wear a face mask to warm the air you breathe in. In extreme temperatures, choose an indoor activity instead. As with any exercise program, check with your PCP before starting.
- 4 Manage Medications.** People react to medications differently. You may need to try a few types to find what works best for your asthma. The sooner you treat symptoms, the less severe they will be and the less medication you'll need.
- 5 Breathe Better.** Watch for signs like wheezing or shortness of breath. These could mean you are about to have an attack. If you experience symptoms, breathing exercises can help you remain calm and in control. Talk with your PCP or look into our Asthma Care Management program to learn more.



Allergies Are Nothing to Sneeze At

Watery, itchy eyes. Sneezing fits. If you have allergies, you know how miserable this time of year can be. There are things you can do that can make you feel better this allergy season.

Allergy testing lets your doctor know what you're allergic to. That way a plan can be made to help you deal with allergies. Getting tested is a good first step to finding relief.

Additionally, what time you are outside and the weather can have a big effect on your allergies. Pollen levels are higher in the morning. So plan to be outdoors later in the day if possible. And if it's dry and windy, it is better to limit the amount of time you spend outside.

You can also learn about the amount of pollen in your area. Watch the local TV news during the weather report. Visit weather websites. There are also emails and other ways to check pollen near you.

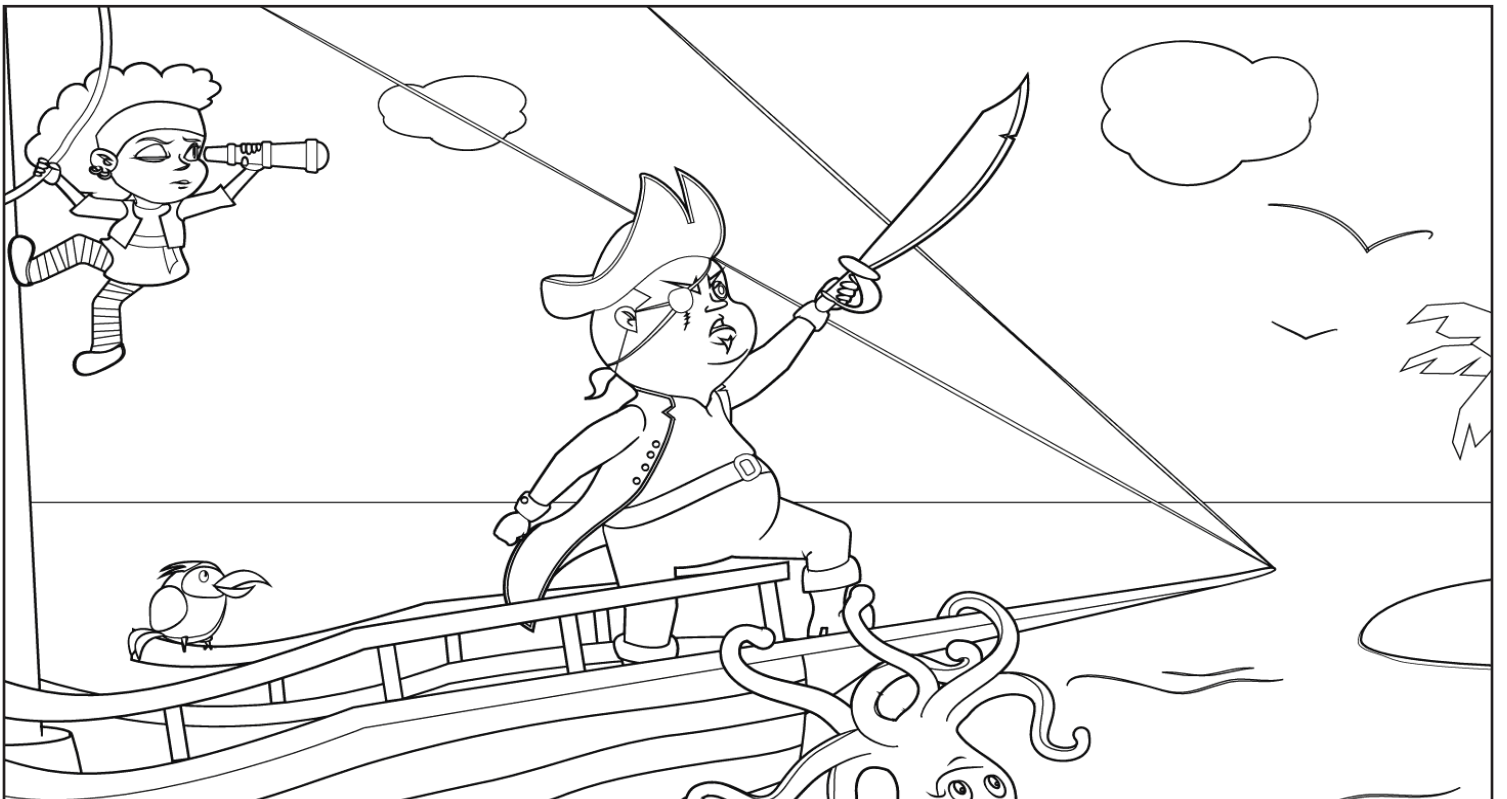
Open windows expose you to pollen and other allergens. Use your air conditioner when at home or riding in a car. Check and change your air filters to improve air quality. And keep your carpets and floors clean and dust-free.

Lastly, watch what you eat. Foods like sugar, wheat and dairy can make allergies worse. If you get symptoms like nausea, headache, dizziness, an itchy throat or wheezing, take note and avoid that food in the future. Don't forget to drink plenty of water to flush and hydrate your system.



Color Your Way to Relaxation

You don't have to be a kid to enjoy the benefits of coloring. Recent studies have found that adults can use coloring to help with stress. It's like meditating. You switch your thoughts to coloring instead of worrying. Take a few minutes and relax with this coloring page. There is even another one for you to share with your child or a friend.



Spring Break, Healthy Break?

Spring break is a good time to relax. With these five tips, make your spring break a healthy break—and feel great.



Enjoy activity. You don't need a gym. Take a hike, go sightseeing on a bicycle or enjoy a swim. Prefer games? Grab a Frisbee, start a game of disc golf or try your hand at another type of play. There are many fun activities that can keep you moving.



Give back. Look for ways to support your community by volunteering. Many nonprofit organizations need assistance. Helping others relieves stress. A win-win!



Practice moderation. For some, having a drink or two is part of unwinding. But alcohol

can negatively impact even occasional drinkers because it elevates blood sugar levels. It can also lead to unhealthy snacking. Make sure to drink water and limit your intake.



Eat smart. Just because you're on vacation doesn't mean calories and nutritional value don't count. Your body still needs vitamin-rich fuel. If you indulge at one meal, don't let it derail your week. Eat veggies, fruits and lean proteins throughout the day to feel your best.



Catch some shut-eye. Try to keep your sleep routine within an hour or so of normal. By sticking to a consistent sleep schedule, you will feel more rested and have the energy to make your spring break the best one ever.



How to Eat Healthy and Shop Smart on a Budget



Healthy eating doesn't have to come with a high price tag. Check out these ideas for nutritious budget meals.

Choose wisely by selecting in-season and frozen fruits and vegetables. Check for price-per-pound deals on meat; consider buying larger portions and freezing what you don't use. Ask the butcher for lean and inexpensive cuts. Beans are also an easy and affordable source of protein.

Discount grocers and farmers' markets offer healthy options at lower costs than other stores. Many of the same products are carried in sister stores with different brand names.

Make a shopping list to cut down on impulse buys. Check the weekly advertisements of the grocers in your area to find the best deals on healthy options. Cut out or print coupons. Many grocers now have their own apps that let you make a shopping list. Then you can "clip" electronic coupons and view their advertised sales.

Cook once, eat twice. For example, whole chickens are usually a cheaper protein source that can extend into multiple meals.

Going in with a friend or family member to purchase bulk items helps keep your spending and food waste down. Freeze individual packs of food in freezer-safe storage bags for fast and easy food prep later.

Get Free Help This Tax Season



Tax time can be confusing. You have many options for help with filling out your tax return and getting filed on time. Best of all, these options are free to use.

Volunteer Income Tax Assistance (VITA)

The Internal Revenue Service (IRS) offers a free program for people who need help filling out their tax documents. Volunteers are trained and ready to work with you throughout the tax season.

Tax Counseling for the Elderly (TCE)

If you are 60 years and older, the IRS provides free assistance with its TCE program. IRS-certified volunteers can help with tax questions about pensions and retirement.

VITA and TCE sites are close to where you live. You can find them nationwide at places like community centers, libraries and schools.

Visit <https://irs.treasury.gov/freetaxprep/> to find a VITA or TCE site. Or, call 1-800-906-9887.

Before you go, make sure you have the paperwork you'll need. Find the full list of what to bring at <https://www.irs.gov/individuals/checklist-for-free-tax-return-preparation>.

IRS Phone Assistance

If you have questions about filling out your return, call the IRS at 1-800-829-1040, TTY/TDD 1-800-829-4059. Representatives are available to help from 7 a.m. to 7 p.m. Your wait time can vary. The IRS estimates it at about 15 minutes.

MyFreeTaxes

The United Way and H&R Block have teamed up to create MyFreeTaxes. It's a website with 24/7 access to H&R Block expert software. Plus, you can use this free service to electronically file your state and federal taxes. The software can even check for any tax credits you may have missed. And that is important in helping you get your maximum refund. Visit myfreetaxes.com for more information.

Statement of Non-Discrimination

Peach State Health Plan complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Peach State Health Plan does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Peach State Health Plan:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Peach State Health Plan at 1-800-704-1484 (TTY/TDD 1-800-255-0056).

If you believe that Peach State Health Plan has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Peach State Health Plan Complaints Department, 1100 Circle 75 Parkway, Suite 1100, Atlanta, GA 30339, 1-800-704-1484 (TTY/TDD 1-800-255-0056), Fax 1-855-678-6982. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Peach State Health Plan is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance

Interpreter services are provided free of charge to you. Peach State Health Plan has a telephone language line available 24 hours a day, 7 days a week. Are you hearing impaired? If so, we can help. Call: TTY/TDD 1-800-255-0056.

Español (Spanish):

Si usted, o alguien a quien está ayudando, tiene preguntas acerca de Peach State Health Plan, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 1-800-704-1484 (TTY/TDD 1-800-255-0056).

Tiếng Việt (Vietnamese):

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Peach State Health Plan, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi 1-800-704-1484 (TTY/TDD 1-800-255-0056).

한국어 (Korean):

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Peach State Health Plan 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기 하기 위해서는 1-800-704-1484 (TTY/TDD 1-800-255-0056) 로 전화하십시오.

中文 (Chinese):

如果您，或是您正在協助的對象，有關於 Peach State Health Plan 方面的問題，您有權利免費以您的母語得到幫助和訊息。如果要與一位翻譯員講話，請撥電話 1-800-704-1484 (TTY/TDD 1-800-255-0056)。

ગુજરાતી (Gujarati):

જે તમને અથવા તમે જેમની મદદ કરી રહ્યા હોય તેમને, Peach State Health Plan વર્ષિ કોઈ પ્રશ્ન હોય તો તમને, કોઈ ખર્ચ વનિ તમારી ભાષામાં મદદ અને માહિતી પ્રાપ્ત કરવાનો અધિકાર છે. દુભાષણ સાથે વાત કરવા માટે 1-800-704-1484 (TTY/TDD 1-800-255-0056) ઉપર કોલ કરો.

Français (French):

Si vous-même ou une personne que vous aidez avez des questions à propos d’Peach State Health Plan, vous avez le droit de bénéficier gratuitement d’aide et d’informations dans votre langue. Pour parler à un interprète, appelez le 1-800-704-1484 (TTY/TDD 1-800-255-0056).

አማርኛ (Amharic):

እርስዎ ወይም እርስዎ የሚርዱት ሰው ስለ Peach State Health Plan ግብር ጥያቄ ካለዎት ያለምንም ወጪ በቋንቋዎ ድጋፍ እንዲሁም መረጃ የማግኘት መብት አለዎት። አስተርጓሚ ለማነጋገር በ 1-800-704-1484 (TTY/TDD 1-800-255-0056) ይደውሉ።

हिंदी (Hindi):

आप या जिसकी आप मदद कर रहे हैं उनके, Peach State Health Plan के बारे में कोई सवाल हों, तो आपको बनिा किसी खर्च के अपनी भाषा में मदद और जानकारी प्रापुत करने का अधकिार है। किसी दुभाषयि से बात करने के लिए 1-800-704-1484 (TTY/TDD 1-800-255-0056) पर कॉल करें।

Language Assistance

Kreyòl (French Creole):

Si oumenm, oubyen yon moun w ap ede, gen kesyon nou ta renmen poze sou Peach State Health Plan, ou gen tout dwa pou w jwenn èd ak enfòmasyon nan lang manman w san sa pa koute w anyen. Pou w pale avèk yon entèprèt, sonnen nimewo 1-800-704-1484 (TTY/TDD 1-800-255-0056).

Русский язык (Russian):

В случае возникновения у вас или у лица, которому вы помогаете, каких-либо вопросов о программе страхования Peach State Health Plan вы имеете право получить бесплатную помощь и информацию на своем родном языке. Чтобы поговорить с переводчиком, позвоните по телефону 1-800-704-1484 (TTY/TDD 1-800-255-0056).

العربية (Arabic):

لوصلح ليا في قح ليا كيدل Peach State Health Plan، لوح ةلئسأ هءعاست صخش يدل وأ كيدل ناك اذا بـ لصتا مءرتم عم ءءح ت لل ةفلكت ةيأ نود نم كءغ لب ةي رورض ليا تامول عم ليا ةءعاس م ليا ل ع 1484-704-800-1 (0056-255-800-1 TTY/TDD).

Português (Portuguese):

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Peach State Health Plan, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para 1-800-704-1484 (TTY/TDD 1-800-255-0056).

پښتو (Persian):

قح نيا زا، دي راد Peach State Health Plan دروم رد يلاؤس دينك يم كمك وا هب هك ي س ك اي، امش رگا اب ندرک تبصص يارب - دينك تفاي رد دوخ نابز هب ناگيار تروص ب ار تااعالطا و كمك هك دي رادرورب - دي ري گب سامت (0056-255-800-1 TTY/TDD) 1484-704-800-1 هرامش اب مءرتم

Deutsch (German):

Falls Sie oder jemand, dem Sie helfen, Fragen zu Peach State Health Plan hat, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 1-800-704-1484 (TTY/TDD 1-800-255-0056) an.

日本語 (Japanese):

Peach State Health Plan について何かご質問がございましたらご連絡ください。ご希望の言語によるサポートや情報を無料でご提供いたします。通訳が必要な場合は、1-800-704-1484 (TTY/TDD 1-800-255-0056) までお電話ください。



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www.pshp.com