

ICD-10 Implementation Approach

Health plan intends to be compliant by 10/1/2014 with minimal disruption to current systems

2011-2012

Awareness and Planning

- Establish project management and governance structure
- Conduct assessments:
 - Business impacts
 - Technology impacts
 - Training needs
- Create communication and training plans
- Evaluate vendors

2013 - 2014

Implementation

- Identify system mitigation strategies
- Implement business and technological modifications
- Prepare and deliver training

Testing

- Conduct internal testing
- Conduct external testing

July, 2013 onwards: The health plan plans to test HIPAA compliance of transactions with providers, clearinghouses, vendors and state agencies

Providers that directly submit claims via EDI or are interested in directly submitting claims via EDI can test with the health plan. For questions, please contact the EDI service desk at 1-800-225-2573, ext. 25525 or EDIBA@centene.com.

2015

Transition

- Prepare and establish production and go-live environments
- Deliver ongoing support

