

Albany
 2810 Meredyth Drive
 Suite B
 Albany, Georgia 31707
 Main: 229-430-5835

Atlanta
 1100 Circle 75 Parkway
 Suite 1100
 Atlanta, Georgia 30339
 Main: 678-556-2300

Macon
 577 Mulberry Street
 5th Floor, Suite 580
 Macon, GA 31202
 Main:



The Servicing and Operations team will offer assistance with:

- Provider Education
- Provider Orientation
- Roster Panel Management
- Claims Support
- Provider Load Support

Servicing and Operations– Territory List

North Region Team		
Provider Solutions Team	Territories	Contact/Fax Numbers & Email Addresses
<p>Rosalyn Holmes Manager Servicing and Operations Atlanta, North , East</p>	<p style="text-align: center;">Atlanta North East</p>	<p>Office: 678-556-2783 Fax: 877-683-3155 Email: Roslyn.r.holmes@centene.com</p>
<p>Nicole Keyser Specialist Servicing and Operations Atlanta /North</p>	<p style="text-align: center;">Banks, Barrow, Clarke, Elbert, Forsyth, Franklin, Habersham, Hall, Hart, Jackson, Madison, Morgan, Oconee, Oglethorpe, Rabun, Stephens, Walton, White Group Accounts: Barrow Hospital, CAAP, Longstreet Clinic, Northridge MC, Mountain Lakes MC, Northeast Georgia Physician Group, Reddy Medical & Urgent Care DME/Home Health: Barrow, Carroll, Clarke, Cobb, Douglas, Gwinnett, Forsyth, Franklin, Hall, Jackson, Madison, Newton, Oconee, Paulding, Pickens, Rockdale, Spalding</p>	<p>Office: 678-556-2307 Fax: 877-683-3155 Email: nkeyser@centene.com</p>
<p>Melissa Smith Specialist Servicing and Operations Atlanta/North</p>	<p style="text-align: center;">Bartow, Catoosa, Chatooga, Cherokee, Dade, Dawson, Fannin, Floyd, Gilmer, Gordon, Lumpkin, Murray, Pickens, Polk, Towns, Union, Walker, Whitfield County, North Carolina, NE Alabama and Tennessee Group Accounts: Erlanger, Floyd Hospital, Floyd Physician Group, HOA DME/Home Health – Bartow, Butts, Catoosa, Cherokee, Clayton, Coweta, Dade, Fannin, DeKalb, Fayette, Fulton, Henry, Jasper, Pickens</p>	<p>Office: 706-331-8029 Fax: 877-683-3155 Email: Melissa.k.smith@centene.com</p>
<p>Shikira Coley Specialist Servicing and Operations Atlanta/East</p>	<p style="text-align: center;">Burke, Columbia, Emanuel, Greene, Hancock, Jefferson, Jenkins, Lincoln, McDuffie, Putnam, Richmond, Taliaferro, Warren, Washington, Wilkes County and South Carolina Group Accounts: PPG/AU Medical Associates, Doctors Hospital, JMS Burn Center, Washington County Regional Medical Ctr.</p>	<p>Office: 770-807-4544 Fax: 877-683-3155 Email: scoley@centene.com</p>
<p>Tottianna Thomas Specialist Servicing and Operations Atlanta</p>	<p style="text-align: center;">DeKalb, Jasper, Newton, Rockdale Group Accounts: DeKalb PHO, DeKalb Hospital, Kids Health First, Piedmont Physicians Group, TCHN IPA, Tri Alliance</p>	<p>Office: 470-585-2108 Fax: 877-683-3155 Email: Tottianna.j.thomas@centene.com</p>

North Region Team

	North Region Team		
Provider Solutions Team	Territories		Contact/Fax Numbers & Email Addresses
<p>Shikira Coley Specialist Servicing and Operations Atlanta</p>	<p>Carroll, Cobb, Douglas, North Fulton, and Paulding Group Accounts: Health West PHO, Soft Touch, Tanner Health System (Well Star Physicians to follow)</p>		<p>Office: 770-807-4544 Fax: 877-683-3155 Email: scoley@centene.com</p>
<p>Lucretia Bell Specialist Servicing and Operations Atlanta</p>	<p>Gwinnett County Group Accounts: Gwinnett PHO, WellStreet Clinic,</p>		<p>Office: 770-370-4445 Fax: 855-286-1806 Email: lubell@centene.com</p>
<p>Dedra Pledger Specialist Servicing and Operations Atlanta</p>	<p>Butts, Clayton, Henry, South Fulton Group Accounts: Atlanta Gastroenterology Associates, ENT of Georgia, Impact, Kaiser, Pediatrix, Physician Southern Crescent(PHO), Shepherd Center</p>		<p>Office: 770-628-9753 Fax: 855-286-1806 Email: Dedra.a.pledger2@centene.com</p>
<p>Montia Fleming Specialist Servicing and Operations Atlanta</p>	<p>Coweta, Fayette, Spalding Group Accounts: CHOA, HCA, Northside Hospital, Northside PHO, Piedmont Hospital, Rockdale Hospital, Southern Regional Hospital, Tenet Spalding PHO, WellStar Hospital, Well Star Physicians</p>		<p>Office: 678-556-2479 Fax: 877-683-3155 Email: mfleming@centene.com</p>
<p>Blanca Rodriguez-Russell Supervisor Provider Network Atlanta</p>	<p>Emory, Grady, Morehouse</p>		<p>Office: 678-556-2415 Fax: 877-683-3155 Email: brodriguez@centene.com</p>
<p>Lenora Coopwood Manager, Provider Network- Behavioral Health</p>	<p>Statewide</p>		<p>Office : 770-370-4390 Fax : 888-659-5834 Email: Lenora.d.coopwood@centene.com</p>
<p>Alethia Walters Lead Specialist Behavioral Health</p>	<p>Barrow (EX), Carroll, Coweta, Henry (EX, MC), Jasper, Newton, Rockdale (MC), Spalding (EX), Walton (EX) Bartow, Butts (EX), Cherokee (EX), Cobb, DeKalb (EX, MC), Douglas, Forsyth (EX, MC), Gwinnett (EX, MC), Haralson, Paulding, Pickens</p>		<p>Office: 770-743-3812 Fax: 888-659-5834 Email: Alethia.l.walters@centene.com</p>
<p>LaSonya Scott-Wright Specialist Behavioral Health</p>	<p align="center">SOUTHEAST Appling, Bacon, Brantley, Bryan, Bulloch, Camden, Candler, Charlton, Chatham (EX), Effingham, Evans, Glynn, Jeff Davis, Liberty, Long, McIntosh, Montgomery, Pierce, Screven, Tattnall, Toombs, Ware, Wayne</p> <p align="center">SOUTHWEST Atkinson, Baker, Ben Hill, Berrien, Brooks, Calhoun, Clay, Clinch, Coffee, Colquitt, Cook, Decatur, Dougherty, Early, Echols, Grady, Irwin, Lanier, Lee, Lowndes, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Tift, Turner, Webster, Worth</p>		<p>Office: 770-743-3822 Fax: 888-659-5834 Email: Lasonya.m.scottwright@centene.com</p>

<p>Carlos Butler Specialist Behavioral Health</p>	<p>Baldwin, Bibb, Bleckley, Chattahoochee (EX, MC), Crawford, Crisp, Dodge, Dooly, Harris (EX, MC), Heard (MC), Houston, CENTRAL Johnson, Jones, Lamar, Laurens, Macon, Marion(EX, MC), Meriwether, Monroe, Muscogee (EX, MC), Peach, Pike, Pulaski, Talbot (EX), Taylor, Telfair, Treutlen, Troup, Twiggs, Upson, Wheeler, Wilcox, Wilkinson EAST Burke, Columbia, Emanuel, Glascock, Greene (EX), Hancock, Jefferson, Jenkins</p>	<p>Office: 770-743-3809 Fax: 888-659-5834 Email: Carlos.b.butler@centene.com</p>
<p>Brittany Osborne Coordinator Servicing and Operations Behavioral Health</p>	<p>Statewide support; Fulton (EX, MC), Fayette (EX, MC), Clayton (EX, MC) Counties- Groups and Solo Practitioners</p>	<p>Office: 678-556-2104 Fax: 888-659-5834 Email: Brittany.a.osborne@centene.com</p>
<p>William Lewis Coordinator Servicing and Operations</p>	<p>Atlanta North East</p>	<p>Office: Fax: 855-286-1806 Email: William.c.lewis@centene.com</p>
<p>Errol Wade Coordinator Servicing and Operations</p>	<p>Atlanta North East</p>	<p>Office: 770-743-3216 Fax: 855-286-1806 Email: ewade@centene.com</p>
<p>Kandris Ross Coordinator Servicing and Operations</p>	<p>Atlanta North East</p>	<p>Office: 678-556-2437 Fax: 855-286-1806 Email: kanross@centene.com</p>
<p>Trainer II</p>	<p>Statewide</p>	
<p>South Region Team</p>		
<p>Provider Solutions Team</p>	<p>Territories</p>	<p>Contact/Fax Numbers & Email Addresses</p>
<p>Brittney Mathis Senior Manager Servicing and Operations</p>	<p>Central Southwest Southeast</p>	<p>Office: 229-430-5851 Fax: 866-753-5773 Email: bmthis@centene.com</p>
<p>Tekisha Henderson Specialist Servicing and Operations</p>	<p>Appling, Bacon, Baldwin, Bibb, Bleckley, Bulloch, Candler, Chattahoochee, Crawford, Crisp, Dodge, Dooly, Evans, Harris, Heard, Houston, Jeff Davis, Johnson, Jones, Lamar, Laurens, Macon, Marion, Meriwether, Monroe, Montgomery, Muscogee, Peach, Pierce, Pike, Pulaski, Screven, Talbot, Tattall, Taylor, Telfair, Toombs, Treutlen, Troup, Twiggs, Upson, Wayne, Wheeler, Wilcox, Wilkinson Alabama - Lee, Russell</p>	<p>Office: 478-257-5726 Fax: 866-753-5773 Email: tehenderson@centene.com</p>
<p>Akia Braxton Specialist Servicing and Operations Southwest/South Southeast</p>	<p>Atkinson, Baker, Ben Hill, Berrien, Brantley, Brooks, Camden, Charlton, Chatham, Clay, Clinch, Coffee, Colquitt, Decatur, Dougherty, Early, Echols, Glynn, Grady, Irwin, Lanier, Lee, Lowndes, McIntosh, Miller, Mitchell, Quitman, Randolph, Schley,</p>	<p>Office: 678-206-8425 Fax: 866-753-5773 Email: akia.l.braxton@centene.com</p>

	Seminole, Stewart, Terrell, Thomas, Tift, Turner, Ware, Webster, Worth Alabama – Barbour, Houston Florida – Leon	
Diane Conner Specialist Servicing and Operations FQHC/RHC	Statewide	Office: 678-556-2349 Fax: 866-753-5773 Email: FQHCGeorgia@centene.com
Open Coordinator Servicing and Operations	South Region	
Ginger Lee Coordinator Servicing and Operations	South Region	Office: 229-430-5835 Fax: 866-753-5773 Email: ginger.b.lee@centene.com