

| EX Code | Reason Code | EX-Code Description |
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| 01 | 1 | DEDUCTIBLE AMOUNT |
| I3 | 1 | DENY: ICD-9 PROCEDURE CODE REQUIRES A 3RD DIGIT |
| 02 | 2 | COINSURANCE AMOUNT |
| 03 | 3 | COPAYMENT AMOUNT |
| 04 | 4 | PEND: PROCEDURE CODE IS INCONSISTENT WITH THE MODIFIER USED |
| 86 | 4 | DENY: THIS IS NOT A VALID MODIFIER FOR THIS CODE |
| IM | 4 | DENY: RESUBMIT WITH MODIFIER SPECIFIED BY STATE FOR PROPER PAYMENT |
| RM | 4 | DENY: MODIFIER REQUIRED FOR PAYMENT OF SERVICE - RESUBMIT W/MODIFIER |
| 05 | 5 | PEND: THE PROCEDURE CODE IS INCONSISTENT WITH THE PLACE OF SERVICE |
| 06 | 6 | PEND: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT'S AGE |
| 1K | 6 | DENY: CPT OR DX CODE IS NOT VALID FOR AGE OF PATIENT |
| 07 | 7 | DENY: THE PROCEDURE CODE IS INCONSISTENT WITH THE PATIENT'S SEX |
| 08 | 8 | PEND: THE PROCEDURE CODE IS INCONSISTENT WITH THE PROVIDER TYPE |
| 09 | 9 | DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT'S AGE |
| 10 | 10 | DENY: THE DIAGNOSIS IS INCONSISTENT WITH THE PATIENT'S SEX |
| 11 | 11 | PEND: THE DIAGNOSIS IS INCONSISTENT WITH THE PROCEDURE |
| 9M | 11 | DENY: THIS CPT CODE IS INVALID WHEN BILLED WITH THIS DIAGNOSIS |
| 12 | 12 | PEND: THE DIAGNOSIS IS INCONSISTENT WITH THE PROVIDER TYPE |
| 13 | 13 | PEND: THE DATE OF DEATH PRECEDES THE DATE OF SERVICE |
| 14 | 14 | DENY: THE DATE OF BIRTH FOLLOWS THE DATE OF SERVICE |
| HG | 15 | DENY: GROUP PRACTICE DOES NOT MATCH AUTH |
| HH | 15 | PAY: CLAIM AND AUTH PROVIDER STATUS NOT MATCHING |
| HL | 15 | DENY: CLAIM AND AUTH LOCATIONS DO NOT MATCH |
| HP | 15 | DENY: CLAIM AND AUTH SERVICE PROVIDER NOT MATCHING |
| HS | 15 | DENY: CLAIM AND AUTH PROVIDER SPECIALTY NOT MATCHING |
| HT | 15 | DENY: CLAIM AND AUTH TREATMENT TYPE NOT MATCHING |
| HU | 15 | DENY: CLAIM TYPE DOES NOT MATCH CLAIM TYPE ON THE AUTHORIZATION |
| 16 | 16 | DENY: REVENUE CODE NOT REIMBURSABLE - CPT/HCPCS CODE REQUIRED |

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| 99 | 16 | DENY:MISC/UNLISTED CODES CAN NOT BE PROCESSED W/O DESCRIPTION/REPORT |
| 9K | 16 | CLAIM CANNOT BE PROCESSED WITHOUT PATHOLOGY REPORT |
| 9N | 16 | CLAIM CANNOT BE PROCESSED WITHOUT OPERATIVE REPORT |
| A3 | 16 | DENY: SERVICES SUBMITTED WITHOUT PSHP PROVIDER NUMBER |
| BG | 16 | DENY: TYPE OF BILL MISSING OR INCORRECT ON CLAIM, PLEASE RE-SUBMIT |
| BI | 16 | DENY: CLAIM CANNOT BE PROCESSED WITHOUT AN ITEMIZED BILL |
| DD | 16 | DENY: SIGNED CONSENT FORM HAS NOT BEEN RECEIVED |
| GM | 16 | DENY: RESUBMIT W/ MEDICAID# OF INDIVIDUAL SERVICING PROVIDER IN BOX 24K |
| HQ | 16 | DENY: EDI CLAIM MUST BE SUBMITTED IN HARD COPY W/CONSENT FORM ATTACHED |
| I1 | 16 | OTHER INSURANCE EOB SUBMITTED DOES NOT MATCH BILLED, PLEASE RESUBMIT |
| IB | 16 | DENY: PROCEDURE ONLY COVERED WITH DIAGNOSIS OF DIABETIC FOOT DISEASE |
| IG | 16 | DENY: INVALID OR MISSING DISCHARGE STATUS, PLEASE RE-SUBMIT |
| J2 | 16 | CONSENT FORM NOT SUBMITTED |
| LY | 16 | DENY: PLEASE RESUBMIT WITH INVOICE FOR PAYMENT |
| MA | 16 | MEDICAID# MISSING OR NOT ON FILE, PLEASE CORRECT AND RESUBMIT |
| MF | 16 | DENY: INAPPROPRIATE MEDICAID# SUBMITTED FOR SVC PROVIDER,PLEASE RESUBMIT |
| OP | 16 | PAY: DRG / CCR PAYMENT - OUTLIER CONSIDERATION BY APPEAL |
| SR | 16 | SUBMIT ER RECORDS & EOP W/IN 45 DAYS FOR PRESENTING SYMPTOM ASSESSMENT |
| TM | 16 | TO COMPLETE PROCESSING, WE NEED THE TIME UNITS, PLEASE RESUBMIT. |
| U1 | 16 | CLAIM CANNOT BE PROCESSED WITHOUT MEDICAL RECORDS |
| U2 | 16 | PEND: UNLISTED PROCEDURE NEED RECORDS TO PROCESS |
| U3 | 16 | PEND:U.R.NEEDS MED.RECORDS |
| U5 | 16 | DENY:UNLISTED / UNSPECIFIC CODE -RE-BILL MORE SPECIFIC CODE |
| UI | 16 | DENY:PER REVIEW NO RECORD OF INPT STAY,SEND DISCHARGE SUMMARY |
| VC | 16 | DENY - PLEASE RESUBMIT ACCORDING TO VACCINES FOR CHILDREN GUIDELINES |
| XJ | 16 | DENY: NO INFO PROVIDED FOR ED PAYMENT RECONSIDERATION - PLEASE RESUBMIT |
| 17 | 17 | DENY: REQUESTED INFORMATION WAS NOT PROVIDED |
| 9I | 17 | INFORMATION REQUESTED WAS NOT RECEIVED WITHIN THE TIME FRAME SPECIFIED |
| 18 | 18 | DENY: DUPLICATE CLAIM/SERVICE |

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| AX | 18 | ADJUSTMENT: DUPLICATE PAYMENT PER CLAIM AUDIT |
| DS | 18 | DENY: DUPLICATE SUBMISSION-ORIGINAL CLAIM STILL IN PEND STATUS |
| IO | 18 | PAY: OUTLIER PYMT DENIED-ITEMIZATION OF CHRGS NOT REC'D WITHIN 90 DAYS |
| JN | 18 | ADJUST: DUPLICATE PAYMENT |
| 19 | 19 | DENY: WORK RELATED INJURY AND THE LIABILITY OF WORKER'S COMP CARRIER |
| 20 | 20 | DENY: THIS INJURY IS COVERED BY THE LIABILITY CARRIER |
| 21 | 21 | DENY: CLAIM THE RESPONSIBILITY OF THE NO-FAULT CARRIER |
| 22 | 22 | DENY: THIS CARE IS COVERED BY A COORDINATION OF BENEFITS CARRIER |
| 6L | 22 | EOB INCOMPLETE-PLEASE RESUBMIT WITH REASON OF OTHER INSURANCE DENIAL |
| JG | 22 | ADJUST: PATIENT RESPONDED TO ACCIDENT LETTER |
| L0 | 22 | PLEASE RESUBMIT WITH THE PRIMARY MEDICARE EXPLANATION OF BENEFITS |
| L5 | 22 | DENY: NO RESPONSE TO LETTER REGARDING OTHER HEALTH INSURANCE |
| L6 | 22 | DENY: BILL PRIMARY INSURER 1ST. RESUBMIT WITH EOB. |
| LR | 22 | DENY:WHEN PRIME INS.RECIEVES INFO-RESUBMIT TO SECONDARY INS. |
| OI | 22 | ADJUSTMENT: PSHP IS SECONDARY INSURANCE/BILL PRIMARY |
| 23 | 23 | DENY: CHARGES HAVE BEEN PAID BY ANOTHER PARTY-COB |
| 71 | 23 | ADJUST: PRIMARY INS/MEDICARE PAYMENT AMOUNT ADJUSTED |
| JB | 23 | ADJUST: RECEIVED COB PAYMENT |
| JD | 23 | ADJUST: RECEIVED MEDICARE PAYMENT |
| JV | 23 | ADJUST: OTHER INSURANCE PAID PROVIDER |
| MX | 23 | PAY: MAXIMUM ALLOWABLE HAS BEEN PAID BY PRIME INS |
| TZ | 23 | ADJUSTMENT: THIRD PARTY LIABILITY, SUBROGATION RECOVERY RECEIVED |
| 24 | 24 | DENY: CHARGES COVERED UNDER CAPITATION |
| 90 | 24 | SERVICE IS PAID UNDER CAPITATION OR BLOCK AGREEMENT |
| JC | 24 | ADJUSTMENT: PAYMENT TO CAPPED PROVIDER |
| 26 | 26 | DENY: EXPENSES INCURRED PRIOR TO COVERAGE |
| 27 | 27 | DENY: EXPENSES INCURRED AFTER COVERAGE WAS TERMINATED |
| 29 | 29 | DENY: THE TIME LIMIT FOR FILING HAS EXPIRED |
| LC | 29 | PEND: TIMELY FILING LIMIT HAS EXPIRED |

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| 65 | 30 | PAYMENT REDUCED.PT DID NOT SELECT MEDICARE PART B,BILL PT THE BALANCE |
| 1M | 31 | MEMBER SERVICE PROBLEM, SEND TO MEMBER SERVICES DEPARTMENT |
| BM | 31 | BAD MEMBER |
| MQ | 31 | DENY: MEMBER NAME/NUMBER/DATE OF BIRTH DO NOT MATCH,PLEASE RESUBMIT |
| CS | 32 | DENY: PATIENT IN CHILD PROTECTIVE SERVICES |
| 34 | 34 | DENY: INSURED HAS NO COVERAGE FOR NEWBORNS |
| 35 | 35 | DENY: BENEFIT MAXIMUM HAS BEEN REACHED |
| 3L | 35 | DENY: BENEFIT IS LIMITED TO 4 IN A 90 DAY PERIOD |
| 5A | 35 | DENY: MAXIMUM ANNUAL BENEFIT HAS BEEN REACHED FOR MEMBER |
| UB | 35 | PEND: 50 THERAPY VISITS PER YEAR-LIMIT EXCEEDED |
| 36 | 36 | BALANCE DOES NOT EXCEED COPAYMENT AMOUNT |
| 38 | 38 | DENY: SERVICES NOT PROVIDED OR AUTHORIZED BY OUR PROVIDERS |
| 52 | 38 | DENY: PROVIDER NOT CONTRACTED FOR THIS MEMBER'S GROUP |
| AR | 38 | DENY: NON-MEMBER LAB - BILL REFERRING PROVIDER |
| NP | 38 | DENY: AUTHORIZATION REQUESTED FOR NON-PLAN PROVIDER |
| NT | 38 | DENY:PROVIDER NOT CONTRACTED FOR THIS SERVICE-DO NOT BILL PATIENT |
| T4 | 38 | DENY:PROVIDER NOT CONTRACTED FOR SERVICE-DO NOT BILL PATIENT |
| 39 | 39 | DENIED AT THE TIME OF AUTHORIZATION REQUEST |
| 40 | 40 | DENY: CHARGES DO NOT MEET QUALIFICATIONS FOR EMERGENCY CARE OUT OF AREA |
| AS | 40 | DENY: BASED ON REVIEW OF MED REC - PLP EMERGENCY DEFINITION NOT MET |
| XA | 40 | DENY: PLP NOT MET - DENIAL UPHELD ON RECONSIDERATION |
| 42 | 42 | CHARGES EXCEED YOUR CONTRACTED FEE SCHEDULE |
| NM | 42 | UNABLE TO CALCULATE PROVIDER ALLOWED. PROCESSOR MUST SUPPLY IT |
| P8 | 42 | PAID AT DOWN GRADED LEVEL |
| 43 | 43 | GRAMM RUDMAN REDUCTION |
| 44 | 44 | PROMPT PAY DISCOUNT |
| 45 | 45 | CHARGES EXCEED REASONABLE AND CUSTOMARY AMOUNTS |
| RO | 45 | PAY: PAID AMT ADJUSTED - EXCEEDED OP REIMBURSEMENT CAP ON CCR PAID SERVS |
| 47 | 47 | DENY: THIS DIAGNOSIS IS NOT COVERED |

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| 49 | 49 | DENY: THESE ARE NONCOVERED SERVICES BECAUSE THIS IS A ROUTINE EXAM |
| JQ | 52 | ADJUST: NOT AUTHORIZED BY PCP, BILL PATIENT |
| JR | 52 | ADJUST: NOT AUTHORIZED BY PCP, DO NOT BILL PATIENT |
| 9H | 57 | DENY: CODE QUESTIONED BY CODE AUDIT SOFTWARE-DENIED AFTER MEDICAL REVIEW |
| N5 | 57 | DENY: NAME OF DRUG, NDC NUMBER AND QUANTITY IS REQUIRED TO PROCESS CLAIM |
| 2L | 58 | DENY: NO AUTH OBTAINED FOR LOCATION BILLED/SUBMITTED |
| I2 | 58 | DENY: PROCEDURE IS ONLY PAYABLE FOR INPATIENT LOCATION |
| NU | 58 | DENY: PSHP RECORDS DO NOT INDICATE BABY WAS NICU ON THIS DATE |
| 59 | 59 | PAY: PAYMENT REDUCED BASED ON MULTIPLE SURGERY RULES |
| M2 | 59 | PEND: MANUAL PRICING REQUIRED - SEE WORK PROCESS FOR MULTIPLE SURGERY |
| S9 | 59 | PEND: REFER TO WORK PROCESS FOR BILATERAL SURGERY PROCESSING |
| A1 | 62 | DENY: AUTHORIZATION NOT ON FILE |
| A6 | 62 | PEND: SERVICE HAS EXCEEDED THE AUTHORIZED LIMIT |
| A8 | 62 | DENY: NO AUTHORIZATION ON FILE |
| AA | 62 | DENY: UNAUTHORIZED SERVICE: BILL PATIENT |
| AB | 62 | DENY: UNAUTHORIZED ADMISSION PER INPATIENT REVIEW |
| AC | 62 | DENY: UNAUTHORIZED SERVICE - DO NOT BILL PATIENT |
| AD | 62 | DENY: UNAUTHORIZED ADMISSION. DO NOT BILL PATIENT. (INPATIENT REVIEW) |
| AE | 62 | DENY: HOSPITAL CONFINEMENT CEASED PER MED REVIEW |
| DZ | 62 | DENY: SERVICE HAS EXCEEDED THE AUTHORIZED LIMIT |
| MN | 62 | PAY: CONTINUED INPT STAY NOT MEDICALLY NECESSARY |
| XF | 64 | PAY: PLP MET ON RECONSIDERATION |
| XH | 64 | PAY: ED PAYMENT ADJUSTED ON RECONSIDERATION |
| XK | 64 | PAY: ED PAYMENT ADJUSTED ON APPEAL |
| XO | 64 | PAY: ED RECONSIDERATION - PLP MET |
| OQ | 70 | ADJUST: CLAIM QUALIFIES FOR OUTLIER PAYMENT - OUTLIER AMT PAID |
| 85 | 85 | INTEREST CHARGES |
| CL | 92 | DO NOT USE |
| DI | 92 | ANCILLARY CHARGES INCLUDED IN ER/TREATMENT ROOM VISIT |

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| FJ | 92 | ADJUST: VISIT OR SERVICE INCLUDED IN OB DELIVERY PAYMENT |
| GD | 92 | PAY: REPROCESSED USING STATE GUIDELINES |
| GZ | 92 | PAY: SERVICE COVERED UNDER GLOBAL FEE AGREEMENT |
| HM | 92 | INPT & OUTPT CLAIMS TILL S.T. RESOLVES CONTRACT |
| HN | 92 | PAY: THE MODIFIER DOES NOT MATCH |
| HR | 92 | PAY: ADDITIONAL PAYMENT FOR MEDICALLY HIGH-RISK DIAGNOSIS |
| IJ | 92 | ADJUST: VISIT IS INCLUDED IN SURGICAL FEE |
| J3 | 92 | ADJUSTMENT: PAYMENT ADJUSTED TO APPROPRIATE TRANSFER CASE PER DIEM |
| NI | 92 | PAY: NICU BABY |
| NN | 92 | OB GLOBAL FEE PAID |
| OF | 92 | PLEASE USE THE CORRECT LOCATION CODE 11 FOR FUTURE BILLING |
| OK | 92 | ADJUST: PER CLAIM AUDIT, GLOBAL RATE PAID FOR PROCEDURE IN ERROR |
| OZ | 92 | INFO: TO ALLOW THE VOIDING OF A CLAIM/SERVICE |
| PU | 92 | PAY: REFERRING PROVIDER HAS BEEN TERMINATED |
| PW | 92 | MEMBER IS IN THE MCPD TEAM SELECT PROGRAM |
| SZ | 92 | PAID ACCORDING TO NEGOTIATED SETTLEMENT |
| TA | 92 | DENY: NO AUTHORIZATION ON FILE |
| UH | 92 | PATIENT READMITTED WITHIN 14 DAYS-RECOMM. TO CASE MGMT |
| V9 | 92 | PAY: PROCEDURE BILLED AS 2 UNITS, PER GUIDELINES ONLY 1 UNIT ALLOWED |
| VT | 92 | MUST BE BILLED WITH TREATMENT ROOM OR STAND ALONE SERVICE |
| VY | 92 | SEND MD DC ORDER & MED REC W/IN 45 DAYS TO VERIFY MD ORDER/MED NECESSITY |
| AH | 95 | DENY:PER MEDICAL REVIEW PATIENT NOT HOSPITALIZED AT TIME OF SERVICE |
| DQ | 95 | DENY: MEMBER UNDER 21 YRS OF AGE WHEN SIGNING CONSENT FORM |
| J1 | 95 | CONSENT FORM NOT VALID AT TIME OF SERVICE |
| JY | 95 | ADJUST:MEMBER UNDER AGE OF 21 AT TIME OF SIGNING TUBAL CONSENT FORM |
| NC | 95 | DENY:TUBAL WAS PERFORMED BEFORE THE 30 DAY WAITING PERIOD |
| NV | 95 | DENY: STERILIZATION CONSENT FORM IS NOT VALID OR IS MISSING INFORMATION |
| 46 | 96 | DENY: THIS SERVICE IS NOT COVERED |
| 48 | 96 | DENY: THIS PROCEDURE IS NOT COVERED |

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| 0R | 96 | DENY: SERVICE NOT ON HMO RADIOLOGY SCHEDULE-INELIGIBLE FOR REIMBURSEMENT |
| 4J | 96 | ADJUST: REVENUE CODE NOT COVERED BY GA MEDICAID/DO NOT BILL MEMBER |
| BD | 96 | DENY: BENEFIT IS NOT COVERED BY HMO |
| EY | 96 | DIAGNOSIS IS NOT COVERED, BILL STATE ENTITY |
| JO | 96 | ADJUST: NOT A COVERED BENEFIT |
| 57 | 97 | DENY: CODE WAS DENIED BY CODE AUDITING SOFTWARE |
| 58 | 97 | DENY: CODE REPLACED BASED ON CODE AUDITING SOFTWARE RECOMMENDATION |
| 66 | 97 | CODE IS BEING QUESTIONED BY CODE AUDITING SOFTWARE |
| 67 | 97 | PAY: CODE WAS SUPERSEDED BY CODE AUDITING SOFTWARE |
| 80 | 97 | REPLACEMENT CODE REBUNDLED BY HPR CODEREVIEW SOFTWARE |
| 81 | 97 | ORIGINAL CODE WAS REPLACED BY HPR CODEREVIEW SOFTWARE |
| 83 | 97 | CODE IS DENIED BY HPR CODEREVIEW SOFTWARE |
| 84 | 97 | PAID AT REDUCED RATES PER HPR CODEREVIEW |
| 96 | 97 | DENY: SERVICE CAN NOT BE COMBINED WITH OTHER SERVICE ON SAME DAY |
| 97 | 97 | PAYMENT IS INCLUDED IN ALLOWANCE FOR BASIC SERVICE |
| 0D | 97 | PAID: SERVICE INCLUDED IN MONTHLY DIALYSIS CAP PAYMENT |
| 7N | 97 | DENY: SERVICE IS NOT PAYABLE CONCURRENTLY WITH VISION EXAM AS BILLED |
| 8T | 97 | DENY: SERVICE INCLUDED IN DELIVERY PAYMENT |
| 9E | 97 | DENY: CODE REPLACED BASED ON CODE AUDITING SOFTWARE RECOMMENDATION |
| A0 | 97 | PAY: FIRST 10 MILES ARE INCLUDED IN GLOBAL AMBULANCE REIMBURSEMENT |
| C2 | 97 | CPT HAS BEEN REBUNDLED ACCORDING TO CLAIM AUDIT |
| C6 | 97 | CPT HAS BEEN REPLACED ACCORDING TO CLAIM AUDIT |
| D1 | 97 | DENY: SERVICE INCLUDED IN E.R. VISIT |
| D8 | 97 | DENY: SERVICES INCLUDED IN THE DRG PAYMENT |
| DN | 97 | DENY: PROCEDURES INCLUDED IN FINAL RESTORATION |
| GL | 97 | SERVICE COVERED UNDER GLOBAL FEE AGREEMENT |
| IQ | 97 | PAY: SUPPLIES INCLUDED IN DME RENTAL/PURCHASE REIMBURSEMENT |
| J4 | 97 | ADJUSTMENT: ANTEPARTUM VISIT INCLUDED IN TOTAL OB DELIVERY |
| J5 | 97 | ADJUSTMENT: SERVICES ARE 3 DAYS PRIOR TO INPT INCLUDED IN DRG |

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| K8 | 97 | DENY: SERVICES INCLUDED IN GLOBAL SETTLEMENT AGREEMENT |
| O1 | 97 | PAY: TOTAL OB REFLECTS A DEDUCTION OF ANTEPARTUM ALREADY PAID |
| RR | 97 | DENY: RECOVERY ROOM INCLUDED IN ASC RATE |
| SU | 97 | DENY: VISIT IS INCLUDED IN SURGERY |
| TI | 97 | E.R. PHYS PAID TRIAGE, ANCILLARY SERVICES NOT PAYABLE |
| V1 | 97 | DENY: SERVICE IS INCLUDED IN THE DELIVERY PAYMENT |
| VI | 97 | PAY: REIMBURSEMENT INCLUDED IN GLOBAL FEE |
| 9B | 101 | PAY: SERV NOT ON FEE SCHED - PAID AT PLAN DEFAULT PRICING - 45% OF CHRGS |
| 50 | 109 | DENY:NOT A MCO COVERED BENEFIT |
| 0A | 109 | DENY: NOT REIMBURSABLE - BILL UNDER AMBULANCE MEDICAID ID |
| CC | 109 | DENY: CONTINUITY OF CARE,BILL PREVIOUS INSURANCE CARRIER |
| CH | 109 | FORWARDED TO OUR CAPPED CHIROPRACTIC PROVIDER |
| DT | 109 | DENY: PLEASE FORWARD TO THE DENTAL VENDOR FOR PROCESSING. |
| JZ | 109 | ADJUST: STATE RECOUPED CAPITATION,BILL STRAIGHT T-19 |
| K4 | 109 | DENY: MEMBER IS NOT THE RESPONSIBILITY OF PEACH STATE HEALTH PLAN |
| SQ | 109 | DENY: NOT REIMBURSEABLE TO THIS PROVIDER - BILL DIALYSIS CENTER |
| MU | 112 | PEND: MOM OF NICU BABY |
| RE | 119 | DENY: RENTAL BENEFIT EXHAUSTED - AFTER 10 RENTALS CONSIDERED PURCHASED |
| 0J | 125 | ADJUSTMENT: ADJUSTED PER POST PAYMENT MEDICAL AUDIT |
| 5J | 125 | ADJUST: CHARGES INCLUDED IN ASC PAYMENT |
| 6J | 125 | ADJUST: PREVIOUS PAYMENT BASED ON INCORRECT UNIT BILLING |
| 7B | 125 | ADJUSTMENT: ORIGINAL CLAIM BILLED USING INCORRECT CPT/HCPC CODE |
| 7J | 125 | ADJUST: ADMISSION INAPPROPRIATE PER MEDICAL REVIEW OF RECORD |
| 9J | 125 | ADJUST: PREVIOUS ANESTHESIA PAYMENT BILLED/PAID INCORRECTLY |
| BS | 125 | DENY: INVALID DATES OF SERVICE PLEASE RE-SUBMIT |
| C9 | 125 | NEW CPT ISSUED DUE TO CLAIM AUDIT |
| CB | 125 | AUTHORIZATION IS CANCELLED -ERROR IN ENTRY |
| CK | 125 | ADJUSTMENT: PROVIDER BILLED INCORRECTLY & SUBMITTED REIMBURSEMENT |
| EA | 125 | ADJUST: APPEAL APPROVED -AUTHORIZATION ENTERED |

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| GS | 125 | DENY: DATE OF SVC ON CLAIM IS GREATER THAN RECEIVED DATE,PLEASE RESUBMIT |
| HJ | 125 | ADJUST: CORRECTION OF PREVIOUS PAYMENT FOR THIS DRUG |
| J0 | 125 | ADJUSTMENT: ADJUSTED PER CORRECTED BILLING FROM PROVIDER |
| JM | 125 | ADJUST: PROCESSED FOR INCORRECT MEMBER, RESUBMIT CORRECT MEMBER |
| JP | 125 | ADJUST: BENEFIT MAXIMUM REACHED, BILL PATIENT |
| JS | 125 | ADJUST: PROCESSED FOR INCORRECT PROVIDER OR PROVIDER AFFILIATION |
| JT | 125 | ADJUST: PROCESSED FOR INCORRECT MEMBER |
| JU | 125 | ADJUSTMENT TO PREVIOUSLY SUBMITTED CLAIM |
| JW | 125 | ADJUSTMENT: ORIGINAL SERVICE PAID INCORRECT AMOUNT |
| JX | 125 | ADJUST: EMPLOYER GROUP RETRO TERMINATED CONTRACT, BILL MEMBER |
| LJ | 125 | ADJUST: ADJUSTMENT DONE TO CLEAR NEGATIVE BALANCE |
| MG | 125 | DENY: SIGNATURE MISSING FROM BOX 31, PLEASE RESUBMIT |
| MJ | 125 | ADJUST: ADJUSTED DUE TO CHANGE IN CODE AUDITING SOFTWARE DECISION |
| MK | 125 | INAPPROPRIATE MEDICAID NUMBER FOR TAX ID SUBMITTED. CORRECT AND RESUBMIT |
| MO | 125 | MODIFIER BILLED IS NOT VALID, PLEASE RESUBMIT WITH CORRECT CODE. |
| NX | 125 | DENY: INVALID OR NO TAX ID NUMBER SUBMITTED ON CLAIM, PLEASE RESUBMIT |
| RJ | 125 | DENY: REVENUE CODES NOT BILLED ON THE UB92, PLEASE RE-SUBMIT |
| SE | 125 | CORRECTION FOR SYSTEM ERROR |
| UP | 125 | PAY: AUTHORIZED TO PAY - PER MEDICAL REVIEW |
| UZ | 125 | DENY: SERVICES BILLED ON INCORRECT FORM, PLEASE REBILL ON A UB92 |
| 1C | 129 | MEDICAL/HOSPITAL DETAIL RECORD CANCELLED |
| XG | 129 | DENY: ED RECONSIDERATION - CONTRACT RATE WAS PAID |
| XL | 129 | DENY: ED APPEAL - CONTRACT RATE WAS PAID |
| 15 | 133 | PEND: PROCEDURE CODE ENTERED IS NOT ADDED IN THE PROCEDURE DETAIL |
| 31 | 133 | PEND: PROCESSOR MUST DETERMINE FURTHER ALLOWANCE ON SUBMITTED PROCEDURE |
| 56 | 133 | PAY: SERVICE ADDED BY CODE AUDITING SOFTWARE |
| 64 | 133 | PEND: ERROR IN ANY FIELD PASSED THRU CODE AUDITING SOFTWARE |
| 69 | 133 | CODE AUDITING SOFTWARE SERVICE FOLDING ERROR |
| 93 | 133 | HISTORICAL ERROR IDENTIFIED BY CODE AUDITING SOFTWARE |

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| 94 | 133 | PEND: CLAIMS DENY CLAIM WITH EX:96 |
| 95 | 133 | PEND: CHECK TO SEE IF OTHER EXAMS PERFORMED ON SAME DAY, DENY EX:7N |
| 1A | 133 | PEND: GROUP, DIVISION, CONTRACT, MEMBER RECORD/SPAN MISSING OR OVERLAPPING |
| 1E | 133 | PAY: THE CONTRACT IS INELIGIBLE DURING AUTHORIZED PERIOD. |
| 2P | 133 | PROVIDER RELATIONS PROBLEM, SEND TO PROVIDER RELATIONS DEPARTMENT |
| 5P | 133 | PEND: FOR REVIEW BY PROVIDER RELATIONS |
| 6P | 133 | PEND: FOR REVIEW BY MEMBER SERVICES |
| 7P | 133 | PEND: FOR REVIEW BY APPEALS COORDINATOR |
| 8D | 133 | PEND: MOM OR BABY STAYED OVER 8 DAYS, ADJUSTOR MANUALLY PROCESS |
| 8Y | 133 | PEND: CLAIMS PLEASE DENY WITH EX:8T |
| 9A | 133 | PEND: AWAITING ADDITIONAL INFORMATION -CLAIM QUESTIONED BY CODEREVIEW |
| 9G | 133 | PEND: MRU REVIEWING CLAIM |
| 9Z | 133 | PEND: PROVIDER ON REVIEW FOR NEGATIVE BALANCE RECONCILIATION |
| A2 | 133 | PEND: KEYWORD OR CODE SET ERROR |
| A4 | 133 | PEND: MATERNITY ANESTHESIA MANUALLY CALCULATE PAYMENT |
| A5 | 133 | PEND: TOTAL NUMBER OF QUALIFYING AUTHS EXCEEDS TABLE SIZE |
| A7 | 133 | PEND: ERROR CODE USED IS NOT DEFINED IN CODE SET. |
| AL | 133 | PEND: MOM MUST HAVE OTHER INSURANCE FOR BABY TO PAID EXTRA\$ |
| AM | 133 | IF PT. ADMITTED, CHANGE LOCATION TO 21, THEN PAY |
| AN | 133 | PEND: USE EX.CODE D1 TO DENY ANCILLARY CHARGES BILLED WITH E.R. VISIT |
| AP | 133 | PEND: PAY SERVICE IF AUTHORIZED. DENY WITH EX=35. |
| AU | 133 | PEND: MULTIPLE AUTHORIZATIONS QUALIFY, PICK CORRECT AUTH.# |
| AY | 133 | PEND: ANESTHESIA SERVICE MUST BE ON THE SAME DATE OF SERVICE TO PAY |
| AZ | 133 | INPATIENT LIMIT NOTIFICATION, SEND TO MEDICAL MANAGEMENT DEPARTMENT |
| B2 | 133 | PEND: BENEFIT OR RIDER HAS NOT BEEN PURCHASED OR IS NO LONGER EFFECTIVE |
| B3 | 133 | PEND: SERVICE DOES NOT MAP TO A BENEFIT |
| B4 | 133 | PEND: SERVICE DOES NOT MAP TO EXISTING BENEFIT, BECAUSE OF KEY IN. |
| B5 | 133 | PEND: COUNTER TABLE IS FULL, COUNTER EXCEEDED OR AMOUNTS INCOMPATIBLE |
| BA | 133 | PEND: DUPLICATE MEMBER RECORDS, PLEASE CORRECT. |

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| BB | 133 | PEND: IF BOARDER BABY PAY EXTRA PER DIEM-IF NOT INCLUDED IN MOM |
| BC | 133 | PEND: MEMBER CHANGED BENEFIT PACKAGES DURING HOSPITALIZATION |
| BH | 133 | PEND: POSSIBLE BEHAVIORAL HEALTH CLAIM |
| BL | 133 | PEND: SERVICE EXCEEDS THE BENEFIT LIMIT. SPLIT SERVICE AND REPROCESS |
| BN | 133 | PEND: CHIPS BENEFIT PACKAGE IS UNDER CONFIGURATION |
| C0 | 133 | PEND: LATE CLAIM SUBMISSION SUPER-TABLE IS REQUIRED |
| C1 | 133 | PEND: ADJUSTOR MUST REVIEW CARDIAC SERVICES FOR PAYMENT |
| C3 | 133 | PEND: POSSIBLE DUPLICATE SERVICE |
| C4 | 133 | PEND: VERIFY THE TREATMENT TYPE ASSIGNMENT |
| C5 | 133 | PEND: SUPER TABLE ENTRY DUPLICATE SERVICE IS NOT ON FILE |
| C7 | 133 | PEND: VERIFY ANESTHESIA UNITS ON SWITCH TABLE |
| CA | 133 | PEND: MAIN DEFAULT SUPER TABLE ENTRY IS NOT ON FILE |
| CD | 133 | PEND: CARDIAC INPT CODES REVIEW DIAG FOR PAYMENT |
| CE | 133 | PEND: PROCESSOR NEEDS TO ENTER "CI" CODE FOR CORRECT % |
| CF | 133 | PEND: WAITING FOR CONSENT FORM |
| CG | 133 | PEND: PROVIDER ON REVIEW UNTIL CAPITATION SUMMARY RECEIVED |
| CJ | 133 | PEND: NEED DME MODIFIER FOR CORRECT PRICING |
| CO | 133 | PEND: REVIEW COPAY & IF CORRECT USE EX CODE=03 |
| CP | 133 | PEND: MEMBER CHANGED PROGRAMS DURING CLAIM COVERAGE PERIOD |
| CQ | 133 | PEND: SPLIT SERVICES TO CAPTURE CORRECT UNITS BILLED |
| CX | 133 | PEND: ONE SPINAL PER YEAR-CHANGE COUNT =1 /OR DENY 2ND |
| CZ | 133 | PEND: CLAIMS VERIFY CORRECT PROVIDER/AFFILIATION WAS PICKED |
| D0 | 133 | PEND: THE DEFAULT PAID OR SAVINGS EQUATION IS NOT ON FILE |
| D2 | 133 | PEND:M.D. BILLING DENTAL CODE PICK NEW AFFIL. |
| D5 | 133 | PEND: MODIFIER SUPER TABLE ENTRY IS MISSING OR INVALID |
| D6 | 133 | PEND: SUPER TABLE ENTRY IS MISSING OR INVALID |
| D7 | 133 | PEND: LIMITED TO EXCEEDED OR MISSING KEYWORD |
| D9 | 133 | PEND: SERVICE DOES NOT QUALIFY AGAINST A PROVIDER PAY/FUND CLASS |
| DA | 133 | PEND: PROVIDER-SPECIFIC FEE NOT FOUND |

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| DB | 133 | PEND: ADD UNITS TO ANESTHESIA SERVICE - SEE MANUAL PRICING INSTRUCTIONS |
| DC | 133 | PEND: MEMBER CHANGED DIVISIONS DURING THE HOSPITALIZATION |
| DE | 133 | PEND: DATE OPTION ON THE PRICING COUNTER IS INVALID |
| DF | 133 | PEND: MANUAL PRICING REQUIRED |
| DG | 133 | PEND:IF ORAL SURG.GET CPT CODE,IF NOT DENY WITH "DT" |
| DH | 133 | PEND: DEPENDENT OF A DEPENDENT & MOM TURNED 18 |
| DK | 133 | PEND: CLAIM GROUPED TO AN INVALID DRG, CHECK CLAIM FOR ERRORS |
| DO | 133 | PEND: POSSIBLE DUP SERVICE HITTING AGAINST A PREV DENIED SERVICE |
| DP | 133 | DEPENDENT REACHED MAXIMUM AGE - VERIFY STUDENT STATUS |
| DR | 133 | PEND: MANUALLY CALCULATE DRG#, DIAG NOT GROUPABLE OR ENTER BIRTH WEIGHT |
| DU | 133 | COPAY IS WAIVED IF ADMISSION OCCURS FROM ER VISIT |
| EE | 133 | PEND: NO EVIDENCE OF AN ER VISIT, DENY CLAIM |
| EO | 133 | PEND: HOLD, PENDING RECEIPT OF EVIDENCE OF AN ER VISIT |
| EP | 133 | PEND: VERIFY ELIGIBILITY AND PRICING. PROCESS MANUALLY. |
| ER | 133 | PEND: REVIEW COUNT & COPAY. (ER VISITS > 1/DAY). |
| ET | 133 | PEND: VERIFY ECT TREATMENT BEFORE COVERING ANESTHESIA SERVICES |
| EX | 133 | PEND: USER EXIT ROUTINE NOT AVAILABLE ON THIS ACCOUNT |
| EZ | 133 | ROUTE TO CLAIMS MANAGER |
| FB | 133 | PROVIDER ON REVIEW FOR CSS |
| FF | 133 | PEND: MULTIPLE COUNT SHOULD ONLY PAY "1" AT FLAT RATE |
| FR | 133 | PEND: MEMBER ON REVIEW - FRAUD INVESTIGATION UNDERWAY |
| GK | 133 | PEND TO CSS |
| GR | 133 | REVIEW THE COUNT PER PROCEDURE IN A ROLLING THIRTY DAY PERIOD |
| GY | 133 | PEND:DEDUCT ALL ANTE/POSTPARTUM VISITS ASSOC.WITH DELIVERY |
| H2 | 133 | PEND: WRONG AFFILIATION ON CLAIM- RE PICK CORRECT ONE |
| H4 | 133 | PEND:MUST BE BILLED WITH TREATMENT RM -USE "TR" TO DENY |
| H5 | 133 | PEND: ENTER CPT/HCPCS INSTEAD OF REV CODE & MANUALLY PRICE |
| H7 | 133 | PEND: CALCULATE TRANSFER PER DIEM OR TOTAL STAY DRG |
| HA | 133 | PEND: HOLD, A WAITING EVIDENCE OF A PARENTERAL INFUSION PUMP |

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| HB | 133 | PEND: CLAIM AND AUTH DATES OF ADMISSION NOT MATCHING |
| HE | 133 | PEND: CLAIMS DENY WITH EX:AU |
| I0 | 133 | PEND: PAY PER INVOICE PAYMENT RULES - IF NO INVOICE DENY WITH EX LY |
| I8 | 133 | PROVIDER ON REVIEW FOR INTERNAL AUDIT |
| IF | 133 | PEND: POSS. INFERTILITY SERVICES |
| IH | 133 | HOLD, WAIT FOR EVIDENCE OF INPATIENT HOSPITALIZATION |
| IP | 133 | PROVIDER PENDING FOR SET-UP FORM OR CONTRACT |
| IR | 133 | PEND: PROV ON REVIEW FOR IRS LEVY, SEND PAYMENTS TO IRS |
| IS | 133 | SYSTEM OR CONFIG PROBLEM, SEND CLAIM TO "IS" DEPARTMENT. |
| IT | 133 | PEND: PROVIDER UNDER FRAUD INVESTIGATION |
| IU | 133 | PEND: ICU ROOM DENY IF WITH GLOBAL CONTRACT FEE |
| IZ | 133 | PEND: CLAIMS, PLEASE DENY CLAIM WITH EX CODE AC. |
| K5 | 133 | PEND: MEDICAID # REQUIRED IN BOX 24K/HCFA OR 51/UB, CORRECT & RESUBMIT |
| KF | 133 | PROVIDER ON REVIEW - BADPROV |
| KO | 133 | PEND: REVIEW PROV BILLED COUNT FIELD SHOULD BE ONLY 1 |
| L1 | 133 | PEND: MEMBER IS AGE 65+ WITH NO MEDICARE COVERAGE ON FILE |
| L2 | 133 | PEND: MEMBER HAS HANDICAPPED STATUS AND NO MEDICARE COVERAGE ON FILE |
| L3 | 133 | PEND: MEMBER OTHER COVERAGE INCOMPLETE OR NO RESPONSE |
| L4 | 133 | PEND: LIABILITY RECOVERY CONFIGURATION ERROR |
| L7 | 133 | PEND: MAKE SURE MEDICARE ALLOWED/PAID IS ENTERED |
| L8 | 133 | PEND: UNABLE TO DETERMINE PRIMACY BETWEEN MULTIPLE INSURERS |
| L9 | 133 | PEND: T-19 MEMBER HAS OTHER INSURANCE - NEED TO VERIFY. |
| LA | 133 | PEND:OTHER INSURANCE IS EITHER HMO OR PPO |
| LI | 133 | PEND: LITHOTRIpsy DIAG/PROC - REVIEW PROVIDER CONTRACT |
| LL | 133 | PEND: CLAIM IS SET TO PAY OVER AUDIT AMOUNT (\$10,000 FOR H, \$5000 FOR M) |
| LM | 133 | PEND:PART A ONLY-PAY 20% OF PAYMENT |
| M0 | 133 | PEND: MEMBER PARTIALLY ELIGIBLE AT TIME OF SERVICE |
| M1 | 133 | PEND: MRU TO REVIEW FOR PRICING |
| M4 | 133 | MULTIPLE EDITS BY CODEREVIEW |

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| M9 | 133 | SEND TO ENROLLMENT DEPARTMENT |
| MB | 133 | PEND: ELIGIBILITY FOR STATE OF GA VERIFICATION |
| MC | 133 | ERROR ON SUPER TABLE FIND FOR MEMBER CARRIER |
| ME | 133 | PEND: MEMBER ON REVIEW - ELIGIBILITY UNDER REVIEW |
| MI | 133 | MOTHER OF HIV BABY |
| MS | 133 | PEND: MEMBER ON REVIEW - STUDENT STATUS UNDER INVESTIGATION |
| MT | 133 | PEND: MEMBER IS PARTIALLY ELIGIBLE DURING AUTHORIZED PERIOD. |
| MV | 133 | PEND: MOTHER OF VENTILATOR BABY |
| MW | 133 | PEND:IF BILLED WITHOUT MODIFER RR OR NU, DENY=EX-MO |
| NB | 133 | PEND:CONTRACT MOM&BABY PAID GLOBAL-MOM'S CL ON SYS? |
| NQ | 133 | PROVIDER SET-UP PROBLEM, SEND TO NETWORK QUALITY DEPARTMENT |
| NW | 133 | NEWBORN MEMBER NOT FOUND |
| OM | 133 | MODIFIER ON CLAIM NEEDS SET UP |
| OT | 133 | PEND:OFFICE THERAPY BY PHYS.REVIEW,TO DENY USE "TH" |
| OV | 133 | PEND:REVIEW VISIT WITH SURGERY.TO PAY=92 TO DENY=SU |
| P5 | 133 | PEND: CHECK FOR SURGERY CPT & CHECK COUNT -ONLY ONE 1 |
| P7 | 133 | PEND: MENTAL HEALTH REVIEW, NOT OUR CAPPED PROVIDER |
| P9 | 133 | PEND: PROCESSOR MUST REVIEW INFERTILITY BENEFITS |
| PB | 133 | PEND: SERVICING PROVIDER AFFILIATION NOT FOUND |
| PE | 133 | PEND: PROVIDER IS ON REVIEW |
| PG | 133 | PEND: SERVICE PROVIDER AFFILIATION NOT FOUND |
| PL | 133 | PEND: PCP AFFILIATION NOT FOUND |
| PM | 133 | PEND: PCP IS NOT EFFECTIVE AT THE TIME OF SERVICE |
| PP | 133 | PEND: REFERRING PROVIDER IS NOT PRIMARY |
| PQ | 133 | PEND: REVIEW PODIATRY SERVICES FOR DOCUMENTATION |
| PR | 133 | PEND: PRIVATE ROOM NOT COVERED UNLESS MEDICALLY NECESSARY |
| PS | 133 | PEND: SERVICE PROVIDER NOT EFFECTIVE AT TIME OF SERVICE |
| PT | 133 | PEND: SERVICE PROVIDER HAS BEEN TERMINATED |
| PX | 133 | POSSIBLE PRE-EXISTING CONDITION |

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| PY | 133 | PEND - ER SERVICES - VERIFY CORRECT AFFILIATION |
| PZ | 133 | PEND: SEND TO PROVIDER RELATIONS FOR SETUP |
| Q1 | 133 | PEND: PROCESS TO LOAD CODES IN PROGRESS BY BUSINESS |
| R1 | 133 | PEND: REFRACTION CANNOT BE BILLED WITH EYE EXAM |
| R2 | 133 | PEND: PROVIDER REQUIRES AN AREA CODE / SPECIFIC PROV RATE ON FEE SCHED |
| RB | 133 | PEND CODE TIED TO PRICING KEYWORD PEND SERV QUALIFIER |
| RF | 133 | PEND: REFERRING PROVIDER IS NOT IN PLAN |
| RG | 133 | PSHP REVIEWING DRG |
| RH | 133 | PEND:PAY REVIEW OF MULTPL SURGICAL PROC/REBUNDLE CHRGS WHEN APPROPRIATE |
| RN | 133 | PEND: GET MOD/CHECK COUNT & LOC=12 & BILLED \$ |
| RU | 133 | PEND: PAY EACH SERVICE LINE AT CONTRACT % |
| RV | 133 | PEND: PROVIDER ON REVIEW - FORWARD TO MEDICAL REVIEW |
| S1 | 133 | PEND:CHECK FOR MULTI SURGERIES & NEED CPT CODE FOR PRICING |
| S7 | 133 | PEND: DENY ALL NON-SURGICAL PROC ON THIS CLAIM WITH EX GL |
| SA | 133 | PEND: ADJUSTOR MUST REVIEW FOR ANESTHESIA & OR SERVICES |
| SF | 133 | PEND:PRICE PER CONTRACT-CHECK CLAIM FOR TIER LEVEL |
| SG | 133 | PEND: POSSIBLE SUBROGATION CASE |
| SH | 133 | PEND: ENTER ROOM CODE SUFFIX C,H,M,OR N FOR CORRECT FEE |
| SM | 133 | PEND: ADJ. REVIEW CLAIM FOR STOP/LOSS CONTRACT |
| SN | 133 | CONTACT STATE FOR SKILLED NURSING FACILITY (DHSS) RATE |
| SP | 133 | PEND: REVIEW FOR SPECIAL CONSIDERATION - LOOK FOR AUTH |
| SS | 133 | PEND: MEMBER ON REVIEW FOR NO SSN |
| ST | 133 | PEND: MANUAL PRICING REQUIRED - POSSIBLE INPATIENT SHORT STAY |
| T8 | 133 | PEND: SENT FOR COB AUTHORIZATION SET-UP |
| T9 | 133 | PEND:TITLE-19 PENDING ELIGIBILITY (MEMBER STATUS EN OR PN OR NC) |
| TE | 133 | PEND: CLAIMS, VERIFY THE CLAIM IS PAID GLOBALLY |
| TN | 133 | PEND: NO PROV TX# ON FILE,BUT PAYING MEM.INFORM PROV.TECH |
| TP | 133 | ROUTE TO TPL DEPARTMENT - OTHER INSURANCE |
| TT | 133 | PEND: INVALID OR MISSING LOCATION CODE |

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| U6 | 133 | PEND: REVIEW FOR NDC PRICING -IF NONE-DENY =U5 |
| U8 | 133 | PEND: VERIFY PATIENT AGE-IF OVER 18 SEND TO MEDICAL SERVICES |
| UA | 133 | PEND: AUTHORIZATION PROBLEM - MEDICAL SERVICES TO REVIEW |
| UE | 133 | PEND TO UR - MEDICAL REVIEW |
| UJ | 133 | PEND: UR REVIEWING DOCUMENTATION |
| UM | 133 | MED MANAGEMENT PROBLEM, SEND TO MED MANAGEMENT DEPARTMENT |
| VN | 133 | PEND: VENT |
| VR | 133 | PEND: CLAIMS, VERIFY CLAIM IS PRICING PER CONTRACT |
| WA | 133 | PEND: PENDED FOR HIPAA CHANGES |
| WC | 133 | PEND: TRANSPLANT PRICING NEEDED |
| WR | 133 | PEND: PLEASE CHECK SPECIALTY FIELD FOR CORRECT SPECIALTY ON AFFILIATION |
| X1 | 133 | PENDED BY AUDITOR |
| X9 | 133 | PEND: PENDED BY AUDITOR |
| XB | 133 | PEND: POSSIBLE TRANSPLANT CLAIMS |
| XD | 133 | I.S. UNDEFINED EX CODE ????? |
| XZ | 133 | PEND: CONTRACT IS IN INFORMATION SYSTEM DEVELOPMENT |
| Y7 | 133 | PEND: PROVIDER SET-UP ISSUE, PLEASE REVIEW AND CORRECT |
| YA | 133 | PEND: MULTIPLE PROVIDER AFFILIATIONS QUALIFY |
| YP | 133 | PEND: DUPLICATE PROVIDERS FOUND WITH THE SAME IRS# & MEDICAID# |
| YY | 133 | PEND: CLAIMS PROCESSING REVIEW |
| Z2 | 133 | PEND: DEFAULT SYSTEM ERROR MESSAGE PEND CODE |
| ZA | 133 | THIS TRANSACTION WAS FOR INTERNAL DATA CORRECTION. NO ACTION NECESSARY |
| ZK | 133 | PEND: CLAIMS VERIFY PROVIDER OF SERVICE, IF CORRECT DENY:ZC |
| ZZ | 133 | PEND: ROUTE TO INFORMATION SERVICES "IS" DEPARTMENT |
| NA | 136 | OTHER INS. DENIED - OOP PROVIDER/NOT AUTHORIZED - SERVICES NOT PAYABLE |
| XI | 138 | DENY: ED RECONSIDERATION NOT RECEIVED TIMELY |
| XM | 138 | DENY: ED APPEAL NOT RECEIVED TIMELY |
| A9 | 141 | PEND: TOTAL NUMBER OF DAYS IS GREATER THAN COVERAGE PERIOD |
| QW | 141 | INFO: TOTAL NUMBER OF DAYS EXCEEDS COVERAGE PERIOD |

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| 3D | 146 | DENY: NON-SPECIFIC DIAGNOSIS- REQUIRES 4TH DIGIT PLEASE RESUBMIT |
| 4D | 146 | DENY: NON-SPECIFIC DIAGNOSIS- REQUIRES 5TH DIGIT PLEASE RESUBMIT |
| DW | 146 | DENY: INAPPROPRIATE DIAGNOSIS BILLED, CORRECT AND RESUBMIT |
| DX | 146 | DIAGNOSIS BILLED IS INVALID, PLEASE RESUBMIT WITH CORRECT CODE. |
| EC | 146 | DIAGNOSIS CANNOT BE USED AS PRIMARY DIAGNOSIS, PLEASE RESUBMIT |
| I9 | 146 | DENY: DIAGNOSIS IS AN INVALID OR DELETED ICD9 CODE |
| ND | 146 | DENY: THIS IS A DELETED CODE AT THE TIME OF SERVICE |
| SB | 146 | INFORMATIONAL: SUBSEQUENT DIAGNOSIS WAS NOT A VALID CODE. |
| 1S | 147 | PEND: PROVIDER CONTRACT IS NOT ON FILE. |
| CR | 147 | PEND: PROVIDER NEEDS TO BE CREDENTIALLED |
| CT | 147 | PEND: PROVIDER HAS NOT SIGNED CONTRACT |
| ID | 147 | DENY: NO W-9 FORM ON FILE |
| PC | 147 | REFERRING PROVIDER NOT EFFECTIVE AT TIME OF SERVICE |
| PJ | 147 | PAY: REFERRING PROVIDER AFFILIATION NOT FOUND |
| QB | 147 | INFO: SERVICE PROVIDER AFFILIATION NOT FOUND (AUTH) |
| QC | 147 | INFO: REFERRING PROVIDER IS NOT EFFECTIVE - AUTH PERIOD |
| QG | 147 | INFO: MULTIPLE SERVICE AFFILIATIONS QUALIFY (AUTH) |
| QJ | 147 | INFO: REFERRING PROVIDER AFFILIATION NOT FOUND (AUTH) |
| QK | 147 | INFO: MULTIPLE REFERRING AFFILIATIONS QUALIFY (AUTH) |
| QL | 147 | INFO: PCP AFFILIATION NOT FOUND (AUTH) |
| QM | 147 | INFO: PCP NOT EFFECTIVE DURING AUTH'D PERIOD (AUTH) |
| QP | 147 | INFO: REFERRING PROVIDER AFFILIATION NOT PRIMARY (AUTH) |
| QS | 147 | INFO: SERVICE PROV NOT EFFECTIVE - AUTH PERIOD |
| QT | 147 | INFO: SERVICE PROVIDER HAS BEEN TERMINATED (AUTH) |
| QU | 147 | INFO: REFERRING PROVIDER HAS BEEN TERMINATED (AUTH) |
| SD | 147 | DENY: CREDENTIALING WAS NOT APPROVED - ALL SERVICES ARE DENIED |
| FQ | 171 | DENY: RESUBMIT CLAIM UNDER FQHC/RHC CLINIC MEDICAID NUMBER |
| I4 | 181 | DENY: ICD-9 PROCEDURE CODE REQUIRES A 4TH DIGIT |
| XN | 193 | DENY - ED RECONSIDERATION - PLP NOT MET |

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| 25 | 25 | DENY: YOUR STOP LOSS DEDUCTIBLE HAS NOT BEEN MET |
| 37 | 37 | DENY: BALANCE DOES NOT EXCEED DEDUCTIBLE |
| 70 | 97 | ORIGINAL CODE REPLACED BY HPR CODEREVIEW SOFTWARE |
| 72 | 133 | CODE IS BEING QUESTIONED BY CODEREVIEW |
| 73 | 97 | THIS CODE WAS SUPERCEDED BY HPR CODEREVIEW SOFTWARE |
| 74 | 97 | THIS CODE HAS BEEN DENIED BY HPR CODEREVIEW SOFTWARE |
| 9C | B18 | DENY: SEND COMPLETE MEDICAL RECORDS FROM DOS 1/97 TO PRESENT |
| 9L | A1 | DENY: PROC MUST BE BILLED WITH COMMERCIAL AMBULATORY SVC BASE RATE |
| AG | A1 | DENY: SERVICE DOES NOT MEET EMERGENCY CRITERIA, BILL PATIENT |
| BP | B20 | PRICING: BIRTHING AND PARENTING CLASS FACILITY DIAGS |
| BZ | A1 | DENY: PLEASE RESUBMIT WITH CORRESPONDING E & M CODE FOR PAYMENT |
| D3 | A1 or B5 | DENY: EXCEEDS ESTABLISHED CONTRACTED REIMBURSEMENT - DO NOT BILL PT. |
| HW | 97 or A1 | DENY: PAYMENT INCLUDED IN THE HIGHER INTENSITY CODE BILLED |
| IK | 04 | DENY: 2ND EM NOT PAYABLE W/O MODIFIER 25 & MED RECORDS, PLEASE RESUBMIT |
| RL | A2 | PAY: REVIEW NOT TIMELY |
| YU | A1 | DENY: MEDICAID AND TIN NUMBERS ON FILE DO NOT MATCH |
| ZD | A1 | SUBMIT ED RECORDS & EOP W/IN 30 DAYS FOR PRESENTING SYMPTOM ASSESS |
| ZU | A1 | DENY: PROCEDURE IS ONLY VALID AFTER 01/01/1999 |
| OC | A2 | PAY: CHARGES PAID AT PROVIDER'S COST-TO-CHARGE RATIO ON DATE OF PAYMENT |
| OD | B1 | ADJUST: CLAIM DOES NOT QUALIFY FOR OUTLIER PAYMENT |
| 55 | A1 | DENY: THIS ITEM AVAILABLE FOR PURCHASE ONLY |
| 4E | A1 | DENY: 2004 CPT CODES NOT ACCEPTABLE FOR SERVICE DATES PRIOR TO 4/01/04 |
| 5L | A1 | DENY: BENEFIT LIMIT FOR SERVICES WITHOUT AN AUTHORIZATION HAS BEEN MET |
| AT | A1 | APNTA MONITORS WERE NOT PURCHASED |
| AV | A1 | PLEASE REMIT MEDICAL RECORDS FOR CONSIDERATION OF ADDITIONAL PAYMENTS |
| AW | A1 | DENY: RESUBMIT WITH ANESTHESIA SERVICE TO RECEIVE REIMBURSEMENT FOR PROC |
| CY | A1 | DENY: SERV PREVIOUSLY DENIED/ SUBMIT WRITTEN APPEAL FOR RECONSIDERATION |
| ED | A1 | DENY - PLEASE RESUBMIT EPSDT SERVICES UNDER PROVIDER'S EPSDT ID NUMBER |
| FD | A1 | DENY: RESUBMIT CLAIM TO FIRST DENT FOR PAYMENT |

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| FP | A1 | DENY: CLAIMS DENIED FOR PROVIDER FRAUD. |
| G1 | A1 | DENY: RPROCEDURE UNDER THIS PROGRAM IS NOT COVERED FOR THE MEMBER'S AGE |
| G8 | A1 | DENY: ONE CLAIM ALLOWED FOR TYPE OF SERVICE DURING 6 MTH PERIOD |
| GA | A1 | DENY: PROCEDURE NOT COVERED FOR THE MEMBER'S AGE |
| GB | A1 | DENY: GLOBAL CODE IS INVALID PER STATE GUIDELINES |
| GC | A1 | DENY:PER ST. GUIDELINES DELIVERY MUST BE BILLED SEPARATE FROM VISITS |
| GE | A1 | DENY: GLOBAL CODE IS INVALID PER STATE GUIDELINES |
| H3 | A1 | DENY: INCLUDED IN ASC FEE |
| HK | A1 | DATES ON MEDICAL DETAIL DO NOT MATCH |
| I5 | A1 | DENY: NON-COVERED ICD-9 PROCEDURE, SERVICE DENIED |
| I6 | A1 | DENY: DIAGNOSIS OR CPT/HCPCS/ICD-9 PROC CODE INVALID FOR DATE OF SERVICE |
| IE | A1 | CPT NOT REIMBURSED SEPARATELY. INCLUDED AS PART OF INCLUSIVE PROCEDURE |
| IL | A1 | VERIFY THE CORRECT LOCATION CODE FOR SERVICE BILLED AND RESUBMIT |
| IN | A1 | DENY: ORGINIAL CPT BILLED WAS AN INVALID CODE.PLEASE RE-BILL. |
| IW | A1 | DENY: ORIGINAL HCPCS BILLED WAS AN INVALID CODE. PLEASE REBILL |
| KZ | A1 | DENY: INVALID PLACE OF SERVICE, PLEASE CONSULT THE GEORGIA PROV MANUAL |
| LO | A1 | DENY: CPT & LOCATION ARE NOT COMPATIBLE, PLEASE RESUBMIT. |
| M5 | A1 | DENY: IMMUNIZATION ADMINISTRATION INCLUDED IN INJECTION FEE |
| MD | A1 | DENY:SERVICES PREVIOUSLY DENIED BY OUR MENTAL HEALTH PROVIDER |
| MP | A1 | DENY: PLEASE RESUBMIT TO THE MEDICAL PLAN FOR CONSIDERATION |
| MY | A1 | DENY: MEMBER'S PCP IS CAPITATED - SERVICE NOT REIMBURSABLE TO OTHER PCPS |
| MZ | A1 | DENY:PLEASE RESUBMIT WITH PROVIDERS MEDICAID ID NUMBER. |
| NR | A1 | DENY: THIS SERVICE IS NOT COVERED FOR NON-REGISTERED RECIPIENTS |
| NS | A1 | SERVICE NOT COVERED WHEN OBTAINED FROM A PROVIDER NON PAR IN MHS NETWORK |
| OX | A1 | DENY: CODE IS CONSIDERED AN INTEGRAL COMPONENT OF THE E/M CODE BILLED |
| QD | A1 | TAX ID SUBMITTED IS INCORRECT FOR DATE OF SERVICE. PLEASE RESUBMIT |
| RC | A1 | DENY: REQUIRED REFERRAL CODE FOR HEALTH CHECK VISIT INVALID OR MISSING |
| RD | A1 | DENY: REVENUE CODE AND DIAGNOSIS ARE NOT COMPATIBLE. PLEASE RESUBMIT. |
| RI | A1 | BABY'S ASSIGNED RID NUMBER IS NEEDED FOR CLAIM PROCESSING |

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| RS | A1 | DENY: BILL ADDRESS DOES NOT MATCH SYSTEM-RESUBMIT WITH CORRECT BILL ADDR |
| RX | A1 | DENY: PLEASE SUBMIT TO THE PHARMACY VENDOR FOR PROCESSING. |
| T5 | A1 | DENY: PLEASE RESUBMIT TRANSPORTATION CLAIMS TO MEDCOMPLY |
| TB | A1 | DENY: TUBAL NOT PERFORMED IN THE 180 DAY TIME FRAME |
| TF | A1 | DENY: CPT/HCPCS CODES NOT ACCEPTABLE FOR SERVICE DATES PRIOR TO NEW YEAR |
| TH | A1 | DENY: PHYSICAL MEDICINE IS NOT COVERED IN PHYSICIAN'S OFFICE |
| TR | A1 | DENY: PAYABLE WITH TREATMENT ROOM OR STAND ALONE SERVICE ONLY |
| TS | A1 | TEMPERATURE GRADIENT STUDIES ARE NOT COVERED FOR THIS DIAGNOSIS |
| TU | A1 | DENY: SUBMIT TO TRANSPORTATION VENDOR FOR PROCESSING |
| TX | A1 | MEDICAID# PROVIDED NOT ON FILE, PLEASE CORRECT AND RESUBMIT |
| UD | A1 | DENY: NO RECORD OF INPATIENT HOSPITAL STAY |
| UU | A1 | DENY: ANTEPARTUM/POST PARTUM NOT PAYABLE INPT |
| V3 | A1 | MED RECORDS RECEIVED FOR WRONG DATE OF SERVICE |
| V4 | A1 | MED RECORDS RECEIVED NOT LEGIBLE |
| V5 | A1 | MED RECORDS RECEIVED FOR WRONG PATIENT |
| V6 | A1 | MED RECORDS WITHOUT LEGIBLE PATIENT NAME AND/OR DOS |
| V8 | A1 | MED RECORDS RECEIVED WITHOUT DOS |
| VA | A1 | VOID ADJUSTMENT |
| VS | A1 | DENY: PLEASE SUBMIT TO THE VISION VENDOR FOR PROCESSING. |
| W0 | A1 | DENY: TRANSPLANT CLAIM SUBMIT TO CIGNA LIFESOURCE FOR REPRICING |
| W6 | A1 | DENY: TRANSPLANT CLAIM SUBMIT TO INTERLINK FOR REPRICING |
| X5 | A1 | DENY: NO SIGNATURE ON CONSENT FORM |
| X6 | A1 | DENY: SERVICES ARE UNDER REVIEW |
| XE | A1 | REVENUE/PROCEDURE CODE BILLED FOR THE DIAGNOSIS SUBMITTED IS NOT COVERED |
| XX | A1 | COVERAGE NOT IN EFFECT ON DATE OF SERVICE - BILL THE STATE |
| Z4 | A1 | DENY: RESUBMIT WITH DOCUMENTATION THAT VALIDATES MEDICAL NECESSITY |
| ZC | A1 | DENY: PROCEDURE IS INAPPROPRIATE FOR PROVIDER SPECIALTY |
| ZY | A1 | DENY: ALL ER CHARGES PENDING UNTIL FURTHER NOTICE |
| 41 | A2 | PREFERRED PROVIDER DISCOUNT |

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| 91 | A2 | PAYMENT IN FULL |
| 92 | A2 | PAID ACCORDING TO CONTRACT / STATE PROCESSING GUIDELINES |
| 1D | A2 | PAY IN FULL : (MEMBER ELIGIBILITY VERIFIED) |
| 1G | A2 | PAY IN FULL: PARTIAL ELIGIBILITY VERIFIED |
| 1J | A2 | ADJUST: ONE TREATMENT ROOM PER DAY INCLUDING DRUGS AND SUPPLIES |
| 1O | A2 | INCENTIVE PAYMENT PREVIOUSLY MADE FOR THIS DELIVERY |
| 2J | A2 | ADJUST: COVERED STAND-ALONE REVENUE CODE LIMITED TO ONE UNIT |
| 8J | A2 | ADJUST: PAID AT DRG RATE INSTEAD OF LEVEL OF CARE RATE |
| 9F | A2 | PAY: CODE (S) ADDED BASED ON CODE AUDITING SOFTWARE RECOMMENDATION |
| AJ | A2 | ADJUST: NO MEDICAL NECESSITY SHOWN FOR ANESTHESIA FOR THIS PROCEDURE |
| AO | A2 | PEND: MANUALLY PAY REMAINING CHARGES AT 100% |
| BJ | A2 | ADJUST: HOME EQUIPMENT OR SUPPLIES PREVIOUSLY PAID INCORRECTLY |
| CM | A2 | MEMBER ON REVIEW FOR CASE MANAGEMENT |
| CU | A2 | TO CASE MANAGEMENT ADJUSTOR |
| EJ | A2 | ADJUST: HOME HEALTH VISIT OVERHEAD PREVIOUSLY PAID INCORRECTLY |
| FA | A2 | ADJUSTMENT: CLAIM WENT TO INCORRECT FUND |
| GJ | A2 | ADJUST: OB PAYMENT BASED ON INCORRECT FEE SCHEDULE |
| H6 | A2 | PROVIDER MUST BILL WITH HCPCS/CPT FOR CORRECT PRICING |
| HC | A2 | AUTH PROCEDURE CLASS NOT MATCHING |
| HD | A2 | PEND: DIAGNOSIS ON CLAIM DOES NOT MATCH DIAGNOSIS ON AUTHORIZATION |
| HF | A2 | PAY:PROCEDURE DOES NOT MATCH AUTHORIZATION |
| HI | A2 | PAY: HIGH COST |
| HO | A2 | PAY: MEMBER ON REVIEW FOR HIGH RISK OB |
| HV | A2 | PAY: HIV |
| IC | A2 | INTEREST AMOUNT |
| J6 | A2 | ADJUSTMENT: DRG PAYMENT ADJUSTED PER REVIEW OF MEDICAL RECORDS |
| J7 | A2 | ADJUSTMENT: RECOUPMENT DUE TO PAYMENT BEYOND 90 DAYS. |
| J8 | A2 | ADJUST: HOME HEALTH VISITS PREVIOUSLY PAID INCORRECTLY |
| J9 | A2 | ADJUST: ADJUSTMENT TO CORRECT PMT OF 90% BILLED CHGS TO MEDICAID ALLOW |

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| JA | A2 | ADJUSTMENT: PAY ON APPEAL |
| JE | A2 | ADJUST: PSHP IS PRIMARY INSURER FOR THIS SERVICE |
| JF | A2 | ADJUST: PATIENT ELIGIBLE FOR DATE OF SERVICE |
| JH | A2 | ADJUST: COVERED BENEFIT |
| JI | A2 | ADJUST: SERVICE AUTHORIZED BY PCP |
| JJ | A2 | ADJUST: GRIEVANCE - SERVICE AUTHORIZED |
| JK | A2 | ADJUST: DATE OF SERVICE CORRECTED |
| JL | A2 | ADJUST: NOT A COVERED SERVICE,BILL WORKER'S COMP |
| MR | A2 | MEMBER ON REVIEW FOR CASE MANAGEMENT |
| NJ | A2 | ADJUSTED: BHS PEND ERROR |
| OJ | A2 | ADJUST: PER CLAIM AUDIT - VISITS LIMITED TO ONE PER DAY |
| P1 | A2 | BEYOND TIMELY FILING LIMIT, PAID IN GOOD FAITH |
| P2 | A2 | PAID AT AUTHORIZED AMOUNT |
| P4 | A2 | PAID ACCORDING TO T-19 RATES |
| PA | A2 | PAY ACCORDING TO CONTRACTUAL AGREEMENT |
| PD | A2 | PAID ACCORDING TO AUTHORIZED AMOUNT |
| T1 | A2 | TRIAGE PAYMENT COVERED UNDER CAPITATION |
| T2 | A2 | PAID ACCORDING TO T-19 DRG OUT-PATIENT RATE |
| T3 | A2 | PAID ACCORDING TO OUT OF STATE MEDICAID GUIDELINES |
| TG | A2 | PAID ACCORDING TO TRIAGE MOU, AUTH. WAS DENIED OR NOT OBTAINED |
| TQ | A2 | PAY: TRANSPLANT SERVICES PAID AT % OF BILLED CHARGES |
| UF | A2 | PATIENT INPATIENT OVER 10 DAYS RECOMM.TO CASE MGMT. |
| UK | A2 | PAY: ZERO DOLLARS PAID, INCLUDE IN TRANSPLANT CASE |
| UN | A2 | PAY: PLP MET |
| VK | A2 | PAY: TRANSPLANT CASE RATE PAID |
| W3 | A2 | PAY: PAID ACCORDING TO TRANSPLANT AGREEMENT |
| WP | A2 | ADJUST INCORRECT PROVIDER PAID |
| XC | A2 | PAY: PAY ON RECONSIDERATION - PLP MET |
| XY | A2 | PLP NOT MET - SCREENING FEE PAID |

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| YN | A2 | MEDICAID # MUST BE BILLED IN 24K/HCFA, OR 51/UB |
| VG | A8 | DENY: VALID DRG CODE REQUIRED |
| DL | B11 | DENY: REBILL USING A PHARMACY CLAIM FOR THIS SERVICE |
| MH | B11 | DENY: PLEASE SUBMIT TO MENTAL HEALTH PLAN FOR PROCESSING |
| TV | B11 | CLAIM FORWARDED TO TRANSPORTATION VENDOR FOR PAYMENT |
| C8 | B12 | CPT HAS BEEN DENIED ACCORDING TO CLAIM AUDIT |
| EB | B12 | DENY: DENIED BY MEDICAL SERVICES |
| EQ | B12 | DENY: DIAGNOSIS DOES NOT SUPPORT E/M BILLED |
| FZ | B12 | DENY: DOCUMENTATION DOES NOT REFLECT ALL COMPONENTS OF BILLED E/M |
| U4 | B12 | DENY:UPON REVIEW OF RECORDS-NO INDICATION OF PHYS SERVICES |
| 3P | B13 | DENY: PAID UNDER SETTLEMENT |
| 1L | B14 | DENY: VISIT & PREVEN CODES ARE NOT PAYABLE ON SAME DOS W/O DOCUMENTATION |
| P6 | B14 | SERVICE PAYABLE ONLY ONCE PER DAY |
| D4 | B15 | PAY: PER STATE GUIDELINES - PROCEDURE NOT SEPARATELY REIMBURSABLE |
| SI | B15 | PAY: REIMBURSEMENT FOR PROCEDURE INCLUDED IN SURGICAL REIMBURSEMENT |
| 98 | B18 | DENY: PROCEDURE INVALID FOR YEAR WHICH SERVICE WAS RENDERED |
| 0C | B18 | 1999 CODE DELETED IN 2000, PLEASE REBILL WITH CORRECT CODE |
| DJ | B18 | DENY:INAPPROPRIATE CODE BILLED,CORRECT & RESUBMIT |
| H8 | B18 | DENY: HOMEGROWN PROCEDURE CODES ARE NOT VALID FOR THIS DOS |
| H9 | B18 | DENY: HOMEGROWN MODIFIERS ARE NOT VALID FOR THIS DOS |
| IV | B18 | DENY: INVALID/DELETED/MISSING CPT CODE |
| KK | B18 | DENY:K CODES ARE NOT BILLABLE-USE APPROPRIATE HCPCS CODES |
| US | B18 | UNLISTED CODE - INELIGIBLE FOR CONSIDERATION, PLEASE CORRECT & RESUBMIT. |
| AF | B20 | DENY: CONCURRENT CARE RENDERED BY SAME SPECIALTY PHYSICIAN |
| BO | B20 | DENY:NOT PAYABLE-ANOTHER PROVIDER/FACILITY BILLED FOR COMPLETE SERVICE |
| CN | B20 | DENY: NOTPAYABLE/ANESTHESIOLOGIST BILLED FOR COMPLETE SERVICES |
| 28 | B5 | DENY: COVERAGE NOT IN EFFECT WHEN SERVICE PROVIDED |
| AK | B5 | DENY: UNTIL HOSPITAL CALLS IN ADMISSION |
| DM | B5 | PEND: REFER TO PRICING FOR DME PURCHASE WITHIN A RENTAL PERIOD |

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| DY | B5 | DENY: APPEAL DENIED |
| RP | B5 | RECOUP DUE TO PAYMENT BEYOND 90 DAYS |
| VO | B5 | VOID SERVICE FOR ADMINISTRATIVE REASONS |
| H1 | B6 | DENY: PROVIDER MUST USE HCPC/CPT FOR CORRECT PRICING |
| P0 | B6 | DENY: LAB BILLED NOT PAYABLE TO PATHOLOGIST-NO DIRECT MD WORK/INVOLVEMENT |
| PF | B6 | DENY: PROFESSIONAL FEE MUST BE BILLED ON HCFA FORM |
| PK | B6 | PAY: MULTIPLE REFERRING AFFILIATIONS QUALIFY |
| PO | B6 | DENY: CLINICAL LAB/X RAY NOT PAYABLE TO PATHOLOGISTS |
| SW | B6 | DENY: SERVICES BILLED BY AN ER MD - SPEC 93 WHEN BILLED W/ MODIFIER 26 |
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