

Plan All Cause Readmission (PCR) HEDIS Measure Tip



Improving Quality Outcomes

Line of Business: ● Medicaid, ● Marketplace



PLAN ALL CAUSE READMISSION (PCR)

Measure Description

For persons 18 years of age and older, the risk-adjusted ratio of observed-to-expected unplanned acute readmissions (inpatient and observation stays) for any diagnosis within 30 days of an acute hospitalization (inpatient and observation stays).

- This measure is based on discharges
- Persons may appear in the denominator more than once
- Includes acute discharges from any type of facility

Measure Compliance (numerator)

The number of patients with at least one unplanned acute readmission for any diagnosis within 30 days of their initial acute discharge.

Exclusions:

- Person in Hospice or using Hospice Services
- Principal diagnosis of pregnancy or condition originating in the perinatal period during discharge
- Patient deceased during the hospital stay

Improving HEDIS Measure:

- Schedule Follow-Up Appointments Quickly
 - » Ensure follow-up visit is scheduled before the patient leaves the hospital, **within 7 days of discharge or sooner.**
 - » **Perform patient outreach call within 3 days of discharge.**
 - Review discharge instructions with patient
 - Perform medication reconciliation
 - Confirm prescriptions are filled
 - » Keep open slots available for recently discharged patients to provide urgent follow-ups.
- Connect with **ADT** (Admission, Discharge, Transfer) systems for real-time notifications.
- Implement transitional care management for high-risk patients.
- Identify patients with chronic conditions or multiple admissions for intensive follow-up.
- Provide telehealth services for patients who are unable to visit the practice in person

Applicable Codes for Outpatient - Follow-Up Visits

Description	Codes*
Outpatient visits	CPT: 99202 – 99205, 99211 – 99215, 99242 – 99245, 99252 – 99255, 99281 – 99285, 99291, 99304 – 99310, 99315, 99316, 99341, 99342, 99344, 99345, 99347 – 99350, 99381 – 99387, 99391 – 99397, 99401 – 99404, 99411, 99412, 99429, 99441 – 99456 HCPCS: G0463, T1015
Telehealth visits	CPT: 98000 – 98016 CPT: 98966-98968, 98970-98972,99457 HCPCS: G0071, G2251, G2252 Modifier: 95 Place of Service: 02, 10

*Codes subject to change

This document is an informational resource and subject to change. Healthcare practitioners should use their professional judgment in using the information provided. HEDIS® measures are not a substitute for the care provided by licensed healthcare practitioners and patients are urged to consult with their healthcare practitioner for appropriate treatment. HEDIS® is a registered trademark of the National Committee for Quality Assurance (NCQA).

Ambetter from Peach State Health Plan is underwritten by Ambetter of Peach State Inc., which is a Qualified Health Plan issuer in the Georgia Health Insurance Marketplace. ©2026 Ambetter of Peach State Inc. All rights reserved.