



Dear Wellcare Provider,

Thank you for your continued partnership with Wellcare. As you know, we are committed to continuously evaluating and improving overall Payment Integrity solutions as required by State and Federal governing entities. As a reminder, we have partnered with Optum who is supporting us in performing prepayment claim review. The purpose of our review is to verify the extent and nature of the services rendered for the patient's condition and that the claim is coded correctly for the services billed.

For claims received on or after **7/1/2025***, providers may experience a slight increase in written requests for medical record submission prior to payment based on the areas outlined below. These requests will come from Optum and will contain instructions for providing the documentation. Should the requested documents not be returned, the claim(s) will be denied. Providers will have the ability to dispute findings through Optum directly in the event of a disagreement.

Editing Area	Description	Lines of Business
Critical Care Coding Requirements Unlikely to be Met	This review seeks to ensure appropriate critical care billing for illnesses or injuries.	Medicare
Upcoding of Percutaneous Nephrostolithotomy (PCNL) Procedures	This review of professional and outpatient claims seeks to ensure that documentation supports billing a complex Percutaneous Nephrostolithotomy (PCNL) Procedure.	
Transcranial Dopplers with Valid Diagnosis	This review seeks to ensure that documentation supports billing for Transcranial Dopplers (TCDs).	

Associated Code for EOP	Description
CPIMR	Medical Records and/or Other Service Documentation Required

Thank you for your continued participation and cooperation in our ongoing efforts to render quality health care to our members. We look forward to helping you provide the highest quality of care for our members.

Sincerely,

Wellcare