

DEPARTMENT: Pharmacy	DOCUMENT NAME: 72 Hour Supply Of Medication
PAGE: 1 of 4	REPLACES DOCUMENT:
APPROVED DATE: 3/20/06	RETIRED:
EFFECTIVE DATE: 6/01/06	REVIEWED/REVISED 1/2017, 1/2018, 3/2018
PRODUCT TYPE: All	REFERENCE NUMBER: GA.PHAR.07

SCOPE:

Peach State Health Plan (Peach State) Pharmacy Department, and Evolve Pharmacy Solutions, Inc., and NurseWise.

PURPOSE:

Provide a process to avoid interruption of current therapy or delays in the initiation of therapy for medications that are not listed on the Preferred Drug List (PDL) or those requiring prior authorization (PA).

POLICY:

Peach State authorizes pharmacies to provide a 72-hour supply of medication while awaiting a prior authorization (PA)/ medical necessity (MN) determination OR if a member is being enrolled in the pharmacy lock-in program.

PROCEDURE:

The dispensing pharmacist will be allowed to dispense a 72 hour (or more depending on holiday timing or state requirements) supply of medication when a patient presents a prescription to the pharmacy that requires PA/MN review or in situations such as:

1. The prescriber is unavailable to choose a Preferred Drug List (PDL) alternative
2. The PA request is incomplete and cannot be processed by Evolve Pharmacy Solutions, the designated Pharmacy Benefit Manager (PBM).
3. Prescription is presented after normal business hours at Evolve Pharmacy Solutions and NurseWise is authorized to enter an allowance for a 72-hour (or more depending on holiday timing or state requirements) supply.
4. In the event of rejection due to refill-too-soon logic when the new fill is due to lost, stolen, broken or damaged supply (see GA.PHAR.10 Lost, Stolen, Spilled or Broken Medications).

The following are exclusions to the policy:

1. The medication has a DESI classification or other than “Safe and Effective”.
2. The medication belongs to a non-covered therapeutic category (e.g. appetite suppressants, infertility treatments).

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3. Use of the prescribed medication is contraindicated because of the patient's medical condition or possible adverse drug interaction.
4. In the case of new prescriptions the use of the prescribed medication for a limited period followed by an abrupt discontinuance of the prescribed medication would be medically contraindicated. For example, medications used to treat infectious diseases.

PROCESS:

1. The dispensing pharmacist will contact the Envolve Pharmacy Solutions Customer Service Department and request an emergency supply, providing the reason for the request. The pharmacy will provide the appropriate patient information: patient's name, social security or Peach State Medicaid identification number, medication, strength, quantity, days supply, prescriber name, and prescriber phone number.
2. A Call Center Associate will track and document the request in the Pharmacy Benefit Management (PBM) system on the member record.
3. An override will be entered into the PBM system by the Call Center Associate to allow 72-hour (or more depending on holiday timing or state requirements) medication supply of medication, specifying the appropriate quantity.
4. The Call Center Associate will request the dispensing pharmacy to notify the practitioner of the non-Preferred Drug List (PDL) status and request that a PDL medication be prescribed or submit a prior authorization or medical necessity authorization to U.S. Script for consideration of a continued supply of the medication.
5. When a call comes in outside of Envolve Pharmacy Solutions's normal business hours, NurseWise will enter an override authorizing a 72-hour (or more depending on holiday timing or state requirements) supply, unless there are concerns regarding inappropriate use of medications or quality of care.

REFERENCES: N/A

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ATTACHMENTS: N/A

DEFINITIONS: Practitioner – A medical professional who provides health care services and is licensed to prescribe drug therapy.

REVISION LOG

REVISION	DATE
Adjusted the 72-hour supply language for holiday timing and state requirements.	07/2011
Added definition for practitioner	07/2011
Clerical changes removing duplicative language.	03/2012
Annual review. No changes made.	03/2013
Annual review. No changes made.	03/2014
“Procedure” to include use of 72 hour emergency supply in the event of lost, stolen, broken or damaged supply of medication.	03/2015
Added to exclusions language to clarify new prescriptions.	03/2015
Annual review. No changes made	03/2016
Replaced US Script with Envolve Pharmacy Solutions	01/2017
Annual review. No changes made.	01/2018
Annual review. No changes made.	03/2018

POLICY AND PROCEDURE APPROVAL

Pharmacy & Therapeutics Committee:	Approval on file
Sr. Director, Pharmacy Operations:	Approval on file
Sr. Medical Director:	Approval on file

NOTE: The electronic approval is retained in Compliance 360.