



## Implementation of Site of Care Optimization Program for Ambetter from Peach State Health Plan Members effective 10/1/25

Dear Provider,

Effective 10/1/25, Ambetter from Peach State Health Plan will implement a **Site of Care Optimization Program** to support improved care delivery and cost-effectiveness for Ambetter from Peach State Health Plan members.

Under this program, providers with members currently receiving infusions in outpatient hospital settings will be contacted to select an alternative **home infusion** or **ambulatory infusion suite (AIS)** option. Participating providers will receive outreach via fax or phone beginning in October, requesting preferred site-of-care selections for individual members.

**National Infusion Providers:** AcariaHealth, Coram, Option Care and Soleo Health

**Local Infusion Providers:** 1<sup>st</sup> America/Advanced Infusion Services, KabaFusion

Visit the 'Find a Provider' [Find a Provider: Set Location](https://findaprovider.ambetterhealth.com) (findaprovider.ambetterhealth.com) search tool for a complete list of contracted providers

### Program Overview

The Site of Care Optimization Program aims to transition provider-administered infusion therapies from outpatient hospitals and clinics to **home-based or AIS settings**, when clinically appropriate. If infusion at an outpatient facility or prescriber's office is deemed medically necessary, the drug may still be shipped from a preferred Ambetter specialty pharmacy—such as **AcariaHealth**—to the administering site.

This initiative focuses on therapies for conditions such as:

- Immune globulin disorders
- Crohn's disease
- Rheumatoid arthritis
- Psoriasis
- Multiple sclerosis
- Rare diseases



The goal is to ensure high-quality, cost-effective care and improve access, particularly for members in rural or underserved communities.

**Why This Matters:**

- **Better patient experience** with more convenient and comfortable settings
- **Reduced overall cost of care** for patients and the healthcare system
- **Alignment with clinical and payer guidelines** for appropriate site of care
- **Improved scheduling flexibility** and continuity of treatment

**Your Role:**

We value your partnership in helping identify and support patients who may benefit from this transition. Our team will work closely with your staff to:

- Review patient eligibility based on clinical appropriateness and benefit design
- Provide referral support to alternative sites of care
- Ensure minimal disruption and maintain quality outcomes

**Benefits of Home Infusion:**

- Reduced risk of hospital-acquired infections for immunocompromised members<sup>1</sup>
- Comparable safety to facility-based infusion<sup>2</sup>
- Enhanced convenience, privacy, and comfort in a familiar setting
- One-on-one care and continuity with a dedicated infusion nurse
- Expanded access outside standard business hours, including evenings and weekends
- Fewer barriers related to transportation, work schedules, or childcare

**Infusion nurses are trained to:**

- Monitor and support treatment adherence
- Manage pre-medication and emergency protocols
- Provide patient education
- Follow CDC infection prevention guidelines
- Deliver Pediatric Advanced Life Support (PALS) care for children



## Contact Us

For additional information about the Site of Care Optimization Program or to discuss member-specific details, please contact our Site of Care **Pharmacy Provider Liaison**:

✉ Email: CPS\_UM\_SOC@centene.com

Phone: (866) 861-6269 (8:30-5:30pm ET Mon-Fri)

If the Pharmacy Provider Liaison is unavailable, please leave a voicemail and we will return the call within 1 business day.

Thank you for your continued collaboration and support. We look forward to working with you through this transition and beyond.

Sincerely,

**Site of Care Team**

## References:

1. Custodio, H. (2023). Hospital-Acquired Infections: Practice Essentials, Background, Pathophysiology. *EMedicine*. <https://emedicine.medscape.com/article/967022-overview?form=fpf>
2. Susman, E. (2022, December 7). *Infliximab Maintenance Home Infusion Appears Safe*. Medpagetoday.com; MedpageToday. <https://www.medpagetoday.com/meetingcoverage/aibd/102114>
3. Rentala, M., Andrews, S., Tiberio, A., Alagappan, K., Tavdy, T., Sheppard, P., & Silverman, R. (2016). Intravenous Home Infusion Therapy Instituted From a 24-Hour Clinical Decision Unit For Patients With Cellulitis. *The American Journal of Emergency Medicine*, 34(7), 1273–1275. <https://doi.org/10.1016/j.ajem.2016.04.022>