

Electronic Medical Records (EMR) Access



Streamlining Chart Retrieval & Closing HEDIS Gaps



Why EMR Access Matters

- Fewer chart requests and staff interruptions
- Faster, more accurate record retrieval
- Improved quality scores and patient outcomes
- Eligible for **P4P bonus** when measures meet Target 3



Who We Are

- Experienced **RNs & LPNs** (20+ years each)
- Trained across **42 HEDIS measures**
- Accuracy rate **95%+**



What We Do

We review medical records to close HEDIS care gaps not captured by claims. Our approach can be tailored to:

- **Member Focused:** Review of all open gaps per patient
- **Measure Focused:** Review specific measures only
- **Plan Focused:** Review only **health plan members** assigned to your practice or have claims history



Our Secure Process

- Search by name/DOB, ensuring accurate matches
- Download only compliant charts for gap closure
- Charts are securely stored in the health plan's confidential, proprietary chart review portal.
- Limit access to Nurse Abstractors & Corporate Nurse Partner
- Archive charts for future look back needs (e.g., CCS, COL)



Key Benefits for Your Practice

- Reduced administrative burden
- Streamlined collaboration
- Stronger quality performance
- Efficient closure of member care gaps
- Access to incentive opportunities

Need Assistance!

Providers interested in participating in the EMR Access Program are encouraged to reach out to their Quality Practice Advisor or Provider Engagement Account Manager to begin the process and receive personalized support.

Partner with us
through EMR access
to reduce disruption,
improve care, and
unlock incentive
opportunities.

pshp.com

Provider Services
1-866-874-0633