

## Cultural Humility and Unconscious Bias in Healthcare

### Program Overview

The increase in diversity of the US population is reflected in patients being treated by healthcare professionals (Marcelin et al., 2019). Patients from historically marginalized groups can experience unconscious biases which effect patient-clinician interactions and serve to perpetuate health inequities (Edgoose et al., 2019 & Marcelin et al., 2019). This course will examine cultural humility and unconscious bias in healthcare and explore how these two items intersect with the goal of health equity for all.

### Learning Outcomes

At the close of this activity, participants will be able to:

- Define unconscious bias and its impact on patient health outcomes.
- Analyze how cultural humility can improve patient care, safety, and experience.
- Explore the intersectionality between unconscious bias, cultural humility, and health equity.

### Speaker

Michelle Levi, Senior Trainer, Diversity, Equity, & Inclusion  
Centene Corporation

### Registration

This course is accessible through [www.centeneinstitute.com](http://www.centeneinstitute.com). Once you registered as a new user, navigate to the Activity Catalog. In the Activity Catalog, search for the course title and register by clicking on ENROLL NOW.

### Certificate of Completion

The completion of a course evaluation available 30 days from the activity completion date will serve as the final step of completing the course. After successfully completing the survey, the certificate will be available for immediate download and printing. Go to **Learn** menu, click on **My Activities > Completed**.

### Provider Contact Information

To contact the Centene Institute for Advanced Health Education, click on **Contact Us** from the website homepage or email [Centene\\_Institute@centene.com](mailto:Centene_Institute@centene.com).



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This activity was planned by and for the healthcare team, and learners will receive 0.50 Interprofessional Continuing Education (IPCE) credit for learning and change.

The Centene Institute for Advanced Health Education® designates this Enduring Material for a maximum of 0.50 *AMA PRA Category 1 Credit(s)*™. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

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