

## Provider Relations Team Territory List

Albany  
2810 Meredyth Drive  
Suite B  
Albany, Georgia 31707  
Main: 229-430-5829

Atlanta  
1100 Circle 75 Parkway  
Suite 1100  
Atlanta, Georgia 30339  
Main: 678-556-2300



Macon  
577 Mulberry Street  
5th Floor, Suite 580  
Macon, GA 31202  
Main: 478-738-8540

The Engagement Team/Provider Performance Team has been formed to provide education to providers on HEDIS and Risk Adjustment requirements and results related to the Quality Incentive Program. Contact the Provider Performance team for assistance with:

- HEDIS measure education
- Resources available to support HEDIS gap closure in your office
- Education on the improved reporting and accessibility of data through new reporting tools. ( i.e. Provider Analytics, Patient Analytics, Availity)
- Incentive Programs

## Servicing and Operations - Territory List

The Servicing and Operations team will offer assistance with:

- Provider Education
- Provider Orientation
- Roster Panel Management
- Claims Support
- Provider Load Support

## North Region Team

Open Manager Atlanta, North, East	Atlanta, North, East	Office: Fax: 877-683-3155 Email: PSHP_Northernproviderrelations@centene.com
Nicole Keyser Provider Network Specialist Atlanta/North	Banks, Barrow, Clarke, Elbert, Forsyth, Franklin, Habersham, Hall, Hart, Jackson, Madison, Morgan, Oconee, Oglethorpe, Rabun, Stephens, Walton, White  <b>Key Accounts:</b> Barrow Hospital, CAAP, Longstreet Clinic, Northridge MC, Mountain Lakes MC, Northeast Georgia Physician Group, Reddy Medical & Urgent Care DME/Home Health: Barrow, Carroll, Clarke, Cobb, Douglas, Gwinnett, Forsyth, Franklin, Hall, Jackson, Madison, Newton, Oconee, Paulding, Pickens, Rockdale, Spalding	Office: 770-547-6781 Fax: 877-683-3155 Email: nkeyser@centene.com
Open Provider Network Specialist	Bartow, Catoosa, Chattooga, Cherokee, Dade, Dawson, Fannin, Floyd, Gilmer, Gordon, Lumpkin, Murray, Pickens, Polk, Towns, Union, Walker, Whitfield County, North Carolina, NE Alabama and Tennessee	Office: Fax: 877-683-3155 Email:

	<b>Key Accounts:</b> Erlanger, Floyd Hospital, Floyd Physician Group, HOA DME/Home Health – Bartow, Butts, Catoosa, Cherokee, Clayton, Coweta, Dade, Fannin, DeKalb, Fayette, Fulton, Henry, Jasper, Pickens	
Shikira Coley Provider Network Specialist	Carroll, Cobb, Douglas, North Fulton and Paulding <b>Key Accounts:</b> Health West PHO, Tanner Health System, Tenet/Spalding PHO, Wellstar, Soft Touch DME	Office: 770-807-4544 Fax: 877-683-3155 Email: scoley@centene.com
Open Provider Network Specialist	DeKalb, Jasper, Newton, Rockdale <b>Key Accounts:</b> DeKalb Hospital, DeKalb PHO, Kids Health First, Piedmont Physician Group, TCHN IPA, TriAlliance, Decatur Pediatrics, DeKalb Pediatrics	Office: Fax: 877-683-3155 Email: PSHP_Northernproviderrelations@centene.com
Christina Shirley Provider Network Specialist	Cowetta, Newnan, Fayette <b>Key Accounts:</b> HCA/ Parallon, CHOA, Northside, Piedmont	Office: 404-450-4208 Fax: 877-683-3155 Email: Christina.A.Shirley@Centene.com
Lucretia Bell Provider Network Specialist	Gwinnett County <b>Key Accounts:</b> Gwinnett PHO, Stone Mountain Family Medicine, Wellstreet Clinics, Georgia Clinics	Office: 770-370-4445 Fax: 855-286-1806 Email: lubell@centene.com
Dedra Pledger Provider Network Specialist	Butts, Clayton, Henry, South Fulton <b>Key Accounts:</b> Atlanta Gastroenterology Associates, Concentra, Impact, Kaiser, Mednax (Pediatrix Medical Group & American Anesthesiology), Prime Healthcare (Southern Regional Medical Center), Southern Regional Physicians Management Group (Southern Crescent Physicians Group), Shepherd Center of Atlanta	Office: 770-628-9753 Fax: 855-286-1806 Email: Dedra.a.pledger2@centene.com
Alexia Duany Provider Network Specialist	Burke, Columbia, Emanuel, Greene, Hancock, Jefferson, Jenkins, Lincoln, McDuffie, Putnam, Richmond, Taliaferro, Warren, Washington, Wilkes County and South Carolina <b>Key Accounts:</b> PPG/AU Medical Associates, Doctors Hospital, JMS Burn Center, Washington County Regional Medical Ctr.	Office: 770-833-6239 Fax: 855-286-1806 Email: Alexia.D.Duany@centene.com
Blanca Rodriguez-Russell Supervisor Provider Network	Emory, Grady, Morehouse	Office: 678-556-2415 Fax: 877-683-3155 Email: brodriguez@centene.com
Lenora Coopwood Manager, Provider Network- Behavioral Health	Statewide	Office : 770-370-4390 Fax : 888-659-5834 Email: Lenora.d.coopwood@centene.com
Alethia Walters Provider Network Specialist II Behavioral Health	Barrow (EX), Carroll, Coweta, Henry (EX, MC), Jasper, Newton, Rockdale (MC), Spalding (EX), Walton (EX) Bartow, Butts (EX), Cherokee (EX), Cobb, DeKalb (EX, MC), Douglas, Forsyth (EX, MC), Gwinnett (EX, MC), Haralson, Paulding, Pickens	Office: 770-743-3812 Fax: 888-659-5834 Email: Alethia.l.walters@centene.com
LaSonya Scott-Wright Provider Network Specialist I Behavioral Health	SOUTHEAST Appling, Bacon, Brantley, Bryan, Bulloch, Camden, Candler, Charlton, Chatham (EX), Effingham, Evans, Glynn, Jeff Davis, Liberty, Long, McIntosh, Montgomery, Pierce, Screven, Tattnall, Toombs, Ware, Wayne SOUTHWEST	Office: 770-743-3822 Fax: 888-659-5834 Email: Lasonya.m.scottwright@centene.com

	Atkinson, Baker, Ben Hill, Berrien, Brooks, Calhoun, Clay, Clinch, Coffee, Colquitt, Cook, Decatur, Dougherty, Early, Echols, Grady, Irwin, Lanier, Lee, Lowndes, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Tift, Turner, Webster, Worth	
Open Specialist Behavioral Health	Baldwin, Bibb, Bleckley, Chattahoochee (EX, MC), Crawford, Crisp, Dodge, Dooly, Harris (EX, MC), Heard (MC), Houston, CENTRAL Johnson, Jones, Lamar, Laurens, Macon, Marion(EX, MC), Meriwether, Monroe, Muscogee (EX, MC), Peach, Pike, Pulaski, Talbot (EX), Taylor, Telfair, Treutlen, Troup, Twiggs, Upson, Wheeler, Wilcox, Wilkinson EAST Burke, Columbia, Emanuel, Glascock, Greene (EX), Hancock, Jefferson, Jenkins	Office: Fax: 888-659-5834 Email:
Brittany Osborne Coordinator Servicing and Operations Behavioral Health	Statewide support; Fulton (EX, MC), Fayette (EX, MC), Clayton (EX, MC) Jasper, Newton, Rockdale (Solo Practitioners, Small Group)	Office: 678-202-3804 Fax: 888-659-5834 Email: Brittany.a.osborne@centene.com
William Lewis Coordinator Servicing and Operations	Atlanta North East	Office: 678-556-2300 ext. 82086 Fax: 855-286-1806 Email: William.c.lewis@centene.com
Errol Wade Coordinator Servicing and Operations	Atlanta North East	Office: 770-743-3216 Fax: 855-286-1806 Email: ewade@centene.com
Kandris Ross Coordinator Servicing and Operations	Atlanta North East	Office: 678-556-2437 Fax: 855-286-1806 Email: kanross@centene.com
Nicola Nixon Trainer	Statewide	Office: 678-202-3884 Fax: 855-286-1806 Email: nicola.a.nixon@centene.com
<b>South Region Team</b>		
Diane Conner Manager Central, South, FQHC	Central, South, FQHC	Office: 678-556-2349 Fax: 866-753-5773 Email: dconner@centene.com
Open Provider Network Specialist	Baldwin, Bibb, Bleckley, Chattahoochee, Crawford, Crisp, Dooly, Dodge, Harris, Heard, Houston, Johnson, Jones, Lamar, Laurens, Macon, Marion, Meriwether, Monroe, Muscogee, Peach, Pike, Pulaski, Talbot, Taylor, Troup, Telfair, Treutlen, Twiggs, Upson Wheeler, Wilcox, Wilkinson, Phenix City (AL), Smith Station (AL), Auburn (AL)	Office: Fax: 866-753-5773 Email: PSHPCentralOps@centene.com
Akia Braxton Provider Network Specialist	Appling, Bacon, Brantley, Bryan, Bulloch, Camden, Candler, Charlton, Chatham, Effingham, Evans, Glynn, Jeff Davis, Liberty,	Office: 678-206-8425 Fax: 866-753-5773 Email: PSHPSouthernOps@centene.com

	Long, McIntosh, Montgomery, Pierce, Screven, Tattnall, Toombs Ware, Wayne,	
Carmen Pendley Provider Network Specialist	Atkinson, Baker, Berrien, Brooks, Clinch, Coffee, Cook, Calhoun, Clay, Colquitt, Decatur, Dougherty, Early, Echols, Lee, Miller, Quitman, Randolph, Grady, Irwin, Lanier, Lowndes, Mitchell, Schley, Seminole, Stewart, Sumter, Terrell, Thomas, Tift, Turner, Webster, Tallahassee (FL).	Office: 770-370-4510 Fax: 866-753-5773 Email: PSHPSWops@centene.com
Open Provider Network Specialist	FQHC/RHC	Office: Fax: 866-753-5773 Email: FQHCGeorgia@centene.com
Open Coordinator	Central Region	Email: PSHPCentralOps@centene.com
Ginger Lee Coordinator Servicing and Operations	Southern Region	Office: 229-430-5835 Fax: 866-753-5773 Email: PSHPSouthernCoordinator@centene.com
Daniel Scott Pharmacy Provider Liaison	Statewide	Office: 678-556-2491 Fax: 866-374-1579 Email: dascott@centene.com
Elizabeth Brawner Pharmacy Provider Liaison	Statewide	Office: 770-543-8791 Fax: 866-374-1579 Email: ebrawner@centene.com

### Engagement Team Territory List North Team

Engagement Team	Territories/ Key Accounts	Contact/Fax Numbers & Email Addresses
Lanita Perry Manager North, East, Atlanta	Atlanta North East	Office: 678-556-2470 Cell: 770-490-1231 Fax: 877-683-3155 Email: lperry@centene.com
Bruce Walters Clinical Nurse Liaison	Cherokee, Forsyth, Fulton, Henry TCHN/CHOA	Cell: 470-629-3237 Fax: 877-683-3155 Email: Bwalters@centene.com
Kelli Austin Provider Network Specialist	Atlanta/South Fulton, Butts, Carroll, Coweta, Douglas, Fayette, Haralson, Paulding, Spalding	Office : 678-767-9358 Fax : 877-683-3155 Email: Kaustin@centene.com
Lisa Bender Provider Network Specialist	DeKalb, Clayton, Gwinnett except TCHN, Clinics, Gwinnett PHO,	Office: 478-278-1955 Fax : 877-683-3155 Email: Libender@centene.com

Lakisha White Clinical Nurse Liaison North West GA Counties and TN	Bartow, Catoosa, Chattooga, Cherokee, Cobb, Dade, Dawson, Fannin, Floyd, Gilmer, Gordon, Lumpkin, Murray, Pickens, Polk, Towns, Union, Walker, Whitfield,	Office: 404-491-4643 Fax: 877-683-3155 Email: Lakisha.T.White@centene.com
Patricia Goins Clinical Nurse Liaison Provider Performance North and East	Northeast GA Territory along with Forsyth, Henry, Jasper, Newton, Putnam, Rockdale, Walton East- AU	Office: TBD Fax : 877-683-3155 Email: Patricia.Goins@centene.com
<b>South Region Team</b>		
Carol Jackson Manager	Southwest/South Southeast	Office: 229-430-5829 Fax: 866-753-5773 Email: cajackson@centene.com
Leigh Hall Lead Provider Network Specialist	Baker, Calhoun, Clay, Cook, Decatur, Dougherty, Early, Grady, Lee, Miller, Mitchell, Quitman, Randolph, Schley, Seminole, Stewart, Sumter, Terrell, Tift, Turner, Webster, Worth, Dothan, AL, Eufaula, AL	Office: 229-430-5848 Fax: 866-753-5773 Email: leigh.w.hall@centene.com
Wendi Redding Provider Network Specialist	Atkinson, Ben Hill, Berrien, Brantley, Brooks, Bryan, Camden, Charlton, Chatham, Clinch, Coffee, Colquitt, Echols, Glynn, Irwin, Lanier, Liberty, Long, Lowndes, McIntosh, Thomas, Ware	Office: 770-370-4539 Fax: 866-753-5773 Email: wendi.j.redding@centene.com
Jeffrey West Manager	Central/ Northeast	Office: 478-257-5708 Fax: 855-475-4401 Email: jeffrey.r.west@centene.com
Jennifer Morris Lead Provider Network Specialist	Chattahoochee, Crawford, Crisp, Dodge, Dooly, Harris, Heard, Jones, Lamar, Macon, Marion, Meriwether, Monroe, Muscogee, Pike, Talbot, Taylor, Telfair, Troup, Upson, Wheeler, Wilcox Alabama – Lee, Russell	Office: 478-257-5716 Fax: 855-475-4401 Email: jemorris@centene.com
Jennifer Worsham Provider Network Specialist	Appling, Bacon, Baldwin, Bibb, Bleckley, Bulloch, Candler, Effingham, Evans, Houston, Jeff Davis, Johnson, Laurens, Montgomery, Peach, Pierce, Pulaski Screven, Tattnall, Toombs, Treutlen, Twiggs, Wayne, Wilkinson	Office: 478-257-5704 Fax: 855-475-4401 Email: Jennifer.g.worsham@centene.com
Tracie Atkinson Manager FQHC/RHC	FQHC/RHC	Office/Cellular: 229-288-5501 Fax: 866-753-5773 Email: Tracie.g.atkinson@centene.com

<p>Becky Lightner Provider Network Specialist FQHC/ RHC</p>	<p>Appling, Atkinson, Bacon, Baker, Baldwin, Ben Hill, Berrien, Bibb, Blakely, Brantley, Brooks, Bulloch, Calhoun, Camden, Candler, Charlton, Chattahoochee, Chatham, Coffee, Coweta, Crisp, Decatur, Dodge, Dougherty, Early, Emanuel, Glynn Green, Harris, Houston, Irwin, Johnson, Jones, Laurens, Lee, Liberty, Long, Macon, Meriwether, Montgomery Muscogee, Peach, Pike, Pulaski, Quitman, Randolph, Schley, Spalding, Stewart, Sumter, Talbot, Tattnall, Taylor, Telfair, Terrell, Thomas, Tift, Toombs, Treutlen, Turner, Twiggs, Upson, Ware, Wilcox and Wilkinson</p>	<p>Office/Cellular: 229-603-6478 Fax: 866-753-5773 Email:Becky.l.lightner@centene.com</p>
<p>Erica Baker Provider Network Specialist FQHC/RHC</p>	<p>Banks, Barrow, Bartow, Burke, Butts, Carroll, Catoosa, Chattooga, Cherokee, Clark, Clayton, Cobb, Columbia, Coweta, Dade, Dawson, DeKalb, Douglas, Elbert, Emanuel, Fannin, Fayette, Floyd, Forsythe, Franklin, Fulton, Gilmer, Glascock, Gordon, Gwinnett, Habersham, Hall, Hancock, Haralson, Hart, Henry, Jackson, Jasper, Lincoln, Lumpkin, Madison, McDuffie, Morgan, Murray, Newton, Oconee, Oglethorpe, Paulding, Pickens, Putnam, Rabun, Richmond, Spalding, Stephens, Taliaferro, Towns, Union, Walker, Walton, Warren, Washington, Whitefield, White, Wilkes</p>	<p>Office/ Cell: 470.233.3849 Fax: 866-753-5773 Email:Erica.R.Baker@Centene.com</p>