

Pharmacy:

DID YOU KNOW?



Peach State Health Plan strives to ensure all members receives the health care they need and deserve. This means we need to partner with our providers to ensure they are up to date on all the benefits we offer.

PHARMACY PROVIDER LIAISONS

DID YOU KNOW... you have **Pharmacy Provider Liaisons** available to assist with any pharmacy benefit question?

WHAT is a Pharmacy Provider Liaison?

- Direct contact who is a subject matter expert for all Pharmacy benefits
- Resource to assist with medical claim questions concerning provider administered medications.
- Reference for questions concerning preferred therapies, clinical requirements, prior authorization processes, and more...

WHAT kind of questions can the Pharmacy Provider Liaisons help with?

- Are our commonly prescribed medications on the Preferred Drug List (PDL)?
- What are PDL alternatives to our commonly prescribed medications?
- Where do I send a prior authorization for this medication?
- What should I send in with a prior authorization request?
- What can we do if our request was denied?
- Why was our medical claim denied since we have an auth for the injection on file?
- The local pharmacy cannot get the PDL medication in stock. What should we do?

WHO are the Pharmacy Provider Liaisons?

- **Daniel Scott**, BBA, CPhT
 - Areas of Focus:
 - Onsite Provider visits (i.e., Medicaid Fairs)
 - Contact information.
 - Mobile: 678-580-7949
 - Email: clinton.d.scott@centene.com
- **Elizabeth (Liz) Brawner**, CPhT
 - Areas of Focus:
 - Provider Communication and Education
 - Contact information.
 - Mobile: 770-543-8791
 - Email: elizabeth.h.brawner@centene.com

WHY should you call a Pharmacy Provider Liaisons?

- *“Daniel takes pride in his position to help inform and educate me of all plan policies, required actions & updates to ensure productive outcomes in treating patients properly.”* – Shelly, MA (Dermatology Specialists of Atlanta)