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Peach State Health Plan & WellCare Georgia Integration Behavioral Health Billing FAQs

WILL PEACH STATE HEALTH PLAN ADOPT WELLCARE'S BILLING FORMAT FOR BEHAVIORAL HEALTH SERVICES?

Peach State Health Plan will retain its billing guidelines for all of its members, including members transitioning from WellCare, after May 1, 2021. All current billing requirements including, but not limited to, use of all level modifiers and use of the servicing TIN and NPI on the authorization will continue to be utilized.

WILL PEACH STATE HEALTH PLAN HONOR THE 12 PSYCHOTHERAPY UNITS WITHOUT AN AUTHORIZATION FOR NEW MEMBERS TRANSITIONING FROM WELLCARE?

Effective May 1, 2021, Peach State Health Plan authorization guidelines will change to allow 20-units of individual, family and group therapy codes without an authorization. This change will be applicable to transitioned WellCare members. Providers may determine which specific codes require prior authorization by visiting our website at <https://www.pshpgeorgia.com> and clicking on the Pre-Auth Check tab. Providers will answer a few questions and the Pre-Auth Tool will advise the Provider whether the service requires prior authorization.

FOR THE 20 PSYCHOTHERAPY UNITS WITHOUT AN AUTHORIZATION THAT WILL TAKE EFFECT MAY 1, 2021 FOR NEW PEACH STATE MEMBERS - HOW WILL THIS AFFECT EXISTING MEMBERS THAT ARE CURRENTLY RUNNING OFF OF THE 12 FREE UNITS? WILL THEY RECEIVE AN ADDITIONAL 8-UNITS?

The change to 20 psychotherapy units will not have any impact on existing members. Existing member will received the additional 8-units in January 2022. This change will only affect the transitioning WellCare members, which ensures that they retain the level of benefits under their previous carrier. For existing members, the 20 therapy units without an authorization will take effect January 1, 2022.



HOW WILL FAMILY THERAPY UNIT VALUES BE BILLED FOR AUTHORIZATIONS TRANSITIONING FROM WELLCARE FOR SERVICES AUTHORIZED PRIOR TO MAY 1, 2021?

Peach State Health Plan will honor all active authorizations provided by WellCare prior to May 1, 2021. Peach State will continue to use its current family therapy unit value of 15 minutes per unit for both authorizations and billing transitioning over from WellCare.

WILL PEACH STATE HEALTH PLAN ALLOW BILLING OF ORIGINATING SITE FEE – Q3014 WHEN THE LOCATION OF AN ELIGIBLE MEDICAID MEMBER AT THE TIME OF SERVICE FURNISHED VIA A TELECOMMUNICATIONS SYSTEM OCCURS?

Peach State Health Plan follows Medicaid policy outlined in the Georgia Medicaid Telemedicine Guidelines. Billing origination site fees are not allowed for Community Behavioral Health and Rehabilitation category of service.

WELLCARE ALLOWS A BUNDLE OF 200-UNITS FOR BEHAVIORAL HEALTH COMMUNITY SERVICES CODES TO BE BILLED WITHOUT AN AUTHORIZATION. WILL PEACH STATE HEALTH PLAN ALLOW A TRANSITION PERIOD FOR WELLCARE MEMBERS IN TREATMENT UNDER THESE SERVICES WITHOUT AN AUTHORIZATION?

Peach State Health Plan will honor a 30-day transition period for members in treatment prior to May 1, 2021, under the 200-unit Community Services code bundle (H0036, H2011, H2013, H2014, H2015, H2017, H0004, H0025, H0038, and T1016) without requiring an authorization. However, during the 30-day transition period, providers must obtain a prior authorization for medically necessary services continuing after the 30-day period.

WELLCARE ALLOWS A BUNDLE OF 5-UNITS FOR PSYCHOLOGICAL TESTING CODES TO BE BILLED WITHOUT AN AUTHORIZATION. WILL PEACH STATE HEALTH PLAN ALLOW A TRANSITION PERIOD FOR WELLCARE MEMBERS IN TREATMENT UNDER THE 5 UNIT PSYCHOLOGICAL TESTING WITHOUT AN AUTHORIZATION?

Peach State Health Plan will honor a 30-day transition period for members in treatment prior to May 1, 2021, under the 5-unit psychological testing code bundle (96130, 96116, 96131, 96133, 96137, 96138, and 96139) without an authorization. However, during the 30-day transition period, providers must obtain a prior authorization for medically necessary services continuing after the 30-day period.