

Subject: Wellcare Special Supplemental Benefits for the Chronically Ill (SSBCI)

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Starting in Plan Year (PY) 2026, newly enrolled¹ members may qualify for **Special Supplemental Benefits for the Chronically Ill (SSBCI)** through provider attestation. These benefits are designed to support individuals living with qualifying chronic conditions by offering additional services beyond standard Medicare coverage.

Why is SSBCI Important for Providers?

- 1. May Improve Patient Outcomes**

SSBCI benefits (e.g., groceries, utilities, transportation) address social determinants of health, reducing barriers that worsen chronic conditions. This can lead to better adherence to care plans and improved health outcomes.

- 2. May Reduce Hospitalizations and ER Visits**

By supporting patients with non-medical needs, providers can help prevent avoidable hospitalizations and emergency visits, which are common among chronically ill populations.

- 3. May Enhance Care Coordination**

Providers play a key role in identifying eligible patients and coordinating SSBCI benefits, ensuring comprehensive care beyond clinical services. This strengthens provider-patient relationships and trust.

1. Providers are asked to complete a manual attestation for members who do not have sufficient claims history to qualify them for SSBCI benefits through our automatic process. Members will initiate the request for a manual attestation.

Why is SSBCI Important for Health Plans/ Provider-facing teams?

- 1. Supports Value-Based Care Goals**

These benefits align with CMS initiatives to improve quality and reduce total cost of care, which can positively impact provider performance metrics.

¹ Returning members who contact Member Services and believe they meet SSBCI eligibility requirements will be advised to complete the provider attestation process.

2. Expands Access for Vulnerable Populations

SSBCI targets chronically ill and high-risk patients, ensuring they receive holistic support beyond traditional medical services.

Note: Completion of the provider attestation process does not guarantee eligibility for SSBCI benefits. Members may still be denied after the process is completed.

Get SSBCI Eligibility Information on our new SSBCI Webpage

Visit [Contact Wellcare in Georgia | Phone, Chat & Email Support | Wellcare](#) for detailed information to help providers complete attestations and support SSBCI eligibility for new members.