



Dear Providers,

As we approach the final quarter of the year, we're entering a critical phase of the Continuity of Care (CoC) program. Our shared goal remains clear: to ensure patients receive timely, high-quality care while closing the most impactful clinical gaps by December 31st. To support you in this effort, we've refined the appointment agenda to focus on the most urgent and actionable opportunities with a particular emphasis on risk adjustment conditions. This streamlined approach is designed to:

- Prioritize the highest-value clinical care gaps for closure;
- Maximize your time during each patient encounter to focus on the more critical clinical and care items; and
- And ensure documentation efforts are aligned with confirmed and clinically relevant conditions.

By concentrating on these key areas, we can collectively improve care quality, enhance patient outcomes, and ensure accurate risk adjustment data capture.

We appreciate your continued partnership and dedication to delivering high-quality, patient-centered care. If you have any questions or need support, please reach out to your health plan representative.

Thank you for your dedication and collaboration.